

Clerical Workers Awareness Day

FEBRUARY 12, 2008

Clerical workers: *More than meets the eye*

Imagine the confusion at a bank with no tellers on shift. Imagine the pandemonium at an airport with no air traffic controllers in place. Imagine the mayhem at a grocery store with no check-out clerks on duty. That's how chaotic health care would be without Clerical Workers.

If a clerical worker didn't coordinate it:

- No surgeries would be scheduled
- No health records would be available
- No toilet paper would be ordered
- No medical supplies would be purchased
- No phones would be answered
- No doctors would get paid
- No patients would be admitted
- No staff would be scheduled
- No diagnostic tests would be processed
- No drugs would be ordered
- No switchboard or paging would be available
- No mail would be delivered
- No paycheques would be processed



Do you think Clerical Workers are important?

Our Work Matters!

www.heu.org

