Clerical workers recognize the invisible hazard – workload

HEU clerical workers represent about 24 per cent of the union's membership. In a recent survey, clerical workers reported the growing demands placed on them – increased duties, short-staffing, added responsibilities, and more computer training required.

Most health care workers experience workload challenges, but ask yourself the following:

YES Oo you ever miss your breaks?

YES Do you sometimes start work early or stay late?

YES Do you often eat lunch at your desk?

YES V Do you occasionally ignore neck, back or hand pain?

Do you tackle an overwhelming workload with a smile because you're on the frontline of health care?

YES V Do you have any control over your workload?

