

I disagree with a WorkSafeBC decision. What can I do?

How to request a review

- A review is the first level of appeal at the WSBC Review Division. A Review Officer will take a second look at your claim, which can take up to 150 days (5 months).
- Requests for a review must be submitted to WSBC within 90 days from the date of your decision letter.
- To start a review, contact HEU WCB hotline at 604-456-7186 or toll-free at 1-877-438-5550 or by email at benefits@heu.org
- If the Review Division denies the review, HEU can file a Notice of Appeal.

You have the right to ask for an appeal. There are two levels of appeal.

The first level of appeal is a **review** that takes place at WorkSafeBC's (WSBC) Review Division.

If you disagree with the results of the review, you can file an **appeal** with the Workers' Compensation Appeal Tribunal (WCAT)

How to file an appeal

- If the Review Division denies the review, HEU can file a Notice of Appeal at WCAT on your behalf.
- A Notice of Appeal must be filed within 30 days from the date of the Review Division decision.
- Under the law, the WCAT must make a decision within 180 days (6 months) from the time the WSBC file is sent to WCAT.
- However, the 180 days can be extended if WCAT needs more time to make a decision. Note that Vocational Rehabilitation decisions cannot be appealed to WCAT.
- The decision of the WCAT appeal is final.

If you miss a deadline

Even if you have missed the deadline to request a review or appeal, please contact HEU. WSBC or WCAT may consider whether there were special circumstances that prevented a review or Notice of Appeal from being filed on time, and if it would be unjust if the appeal does not proceed.

NOTE: This information sheet explains the process in general. It is not intended as advice for your particular claim or issue.



HOW TO APPEAL A WORKSAFEBC DECISION

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- 1** Contact HEU WCB hotline at 604-456-7186 or toll-free at 1-877-438-5550 or by email at benefits@heu.org. We will help you request a review.
- 2** If the Review Division denies the review, HEU can file a **Notice of Appeal** at Workers' Compensation Appeal Tribunal (WCAT) on your behalf.

How to request a review

WITHIN
90
DAYS

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However, the 180 days can be extended if WCAT needs more time to make a decision. **

This decision is final.

* Requests for extension of time to file a late appeal are rarely granted by the Review Division or WCAT except in very limited circumstances. Contact HEU right away for advice if you missed your appeal deadlines.

** Some Review Division decisions, such as extension of time and vocational rehabilitation, cannot be appealed to WCAT.

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