COLLECTIVE AGREEMENT BETWEEN

HOSPITAL EMPLOYEES' UNION



AND

SIENNA-BALTIC INC.

MARIPOSA GARDENS, RIDGEVIEW LODGE, GLENMORE LODGE, LAKEVIEW LODGE, NICOLA LODGE

DECEMBER 1, 2017 - NOVEMBER 30, 2022

Note: underlined text is new language for 2017-2022

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ARTICLE 1 - PURPOSE OF THE AGREEMENT

1.01 The purpose of this Agreement is to establish an orderly collective bargaining relationship between the Employer and the employees covered and to provide for the prompt and equitable disposition of grievances and to establish and maintain satisfactory working conditions, hours of work and wages for all employees within the Bargaining Unit.

ARTICLE 2 - RECOGNITION OF THE UNION

2.01 Sole Bargaining Agency

The Employer recognizes the Union as the sole bargaining agency on behalf of the employees for whom the Union has been certified as bargaining agent with respect to wages, hours of work, terms and conditions of employment during the life of this Agreement.

2.02 Union Shop

Bargaining unit employees will, as a condition of employment, become members of the Union by the first day of the third biweekly pay period after their initial date of employment. Upon receipt by the Employer of written advice from the Union, employees who fail to maintain membership in the Union or the check-off of Union Dues, or an amount equal to Union Dues, shall be terminated by the Employer from their employment.

Where the Employer has knowledge of an employee failing to maintain Union membership, or the check-off of Union Dues, the Employer shall so advise the Union and, in turn, the Union shall advise the employee in writing. When the Employer is advised by the Union of non-compliance of either of the above, the Employer shall terminate the services of the employee within thirty (30) days of written advice as noted above.

In the event an employee is terminated pursuant to this section,

the following contract provisions shall not be applicable to the employee:

Article 7.06 - Grievance Procedure Article 7.07 - Dismissal/Suspension for Alleged Cause

2.03 Union Check-Off

The Employer agrees to the monthly check-off of all Union Dues, Assessments, Initiation Fees, and written assignments of amounts equal to Union Dues.

The check-off monies deducted in accordance with the above paragraph shall be remitted to the Union by the Employer in a period not to exceed twenty-one (21) days after the date of deduction.

At the same time, the Employer shall provide the Union's Provincial Office with a list of all employees hired, and all employees who have left the employ of the Employer (who shall be designated as terminated and shall include discharges, resignations, retirements and deaths) in the previous month along with a list of all employees in the bargaining unit and their employee status and the amount of dues or equivalent monies currently being deducted for each employee.

The Employer agrees to sign into the Union all new employees whose jobs are covered by the Certificate of Bargaining Authority in accordance with the provisions of Article 2.02.

The Employer shall include the amount of Union dues paid by each employee during the relevant year on the Income Tax T4 slips.

Twice every calendar year (January 1 and July 1) the Employer shall provide to <u>both</u> the Secretary-Treasurer of the Local <u>and</u> the Secretary-Business Manager of the Union, a list of all employees

in the bargaining unit, their job titles, and addresses and their telephone numbers known to the Employer including home email, address, shift and date of hire. Such information shall be provided in an electronic format, such as Microsoft Excel, to memberupdates@heu.org and will be provided in an agreed upon fashion.

2.04 Induction

The Employer shall provide a copy of this agreement to newly hired employees within the orientation period of employment and shall introduce newly hired employees to a Union Shop Steward in the workplace. The Shop Steward will be given an opportunity, not to exceed thirty (30) minutes, to talk to the new employee(s) at the general orientation meetings. In the event a general orientation meeting is not scheduled within 60 days the shop steward will have the opportunity to meet with a new employee at a time agreed to by the Supervisor. The new employee and the Shop Steward will not have wages or benefits deducted during this time.

2.05 Shop Stewards

The Employer agrees to the operation of a Shop Steward system, which shall be governed by the following:

- 1. A maximum of five (5) designated shop stewards may be appointed by the Union.
- The Employer is to be kept advised of all Shop Steward appointments.
- 3. One (1) Shop Steward, or Union Committee member, shall be appointed by the Union as Chief Shop Steward who may present or assist in the presentation of any grievance.
- 4. Shop Stewards or Union Committee members must request approval from their supervisor prior to conducting Union business and must notify their supervisor when returning from Union business. Permission shall not be unreasonably withheld.

2.06 Badges and Insignia

Employees are permitted to wear Union pins or Shop Steward badges.

2.07 Bulletin Boards

The Employer shall provide bulletin boards in a conspicuous location for the sole use of the union.

2.08 Notice of Union Representative Visits

The Union shall inform the Employer in advance when the Secretary-Business Manager, or his/her designated representative, intends to visit the Employer's place of business for the purpose of conducting Union business. Such visits shall not interfere with the Employer's operation.

ARTICLE 3 - DISCRIMINATION

3.01 No Discrimination

- a) The Employer and the Union subscribe to the principles of the *Human Rights Code* of British Columbia.
- b) The Union and the Employer recognize the right of employees to work in an environment free from harassment, including sexual harassment, and the Employer shall take such actions as are necessary with respect to any person employed by the Employer engaging in sexual or other harassment in the workplace.
- c) The Employer and the Union agree that there shall be no discrimination, interference, restriction or coercion exercised or practised with respect to any employee for reason of membership or activity in the Union.

3.02 Procedure for Filing Complaints

a) The Union and the Employer recognize the right of employees to work in an environment free from harassment, including sexual harassment.

- b) An employee who wishes to pursue a concern arising from an alleged harassment may register a complaint in writing with the Employer or through the Union to the Employer designate.
- c) The Employer shall deal with the complaint with all possible confidentiality and discretion and, if substantiated, take action appropriate to the offence.
- d) Where the allegation was presented through the Union, the Employer shall notify the Union within fourteen (14) days of completing the investigation, whether or not the allegation was substantiated and indicate what action, if any, was taken.
- e) Unresolved complaints of harassment may be initiated by the employee as a grievance at any step of the grievance procedure.
- f) Both the complainant and the alleged harasser shall be entitled to Union representation if they are members of the bargaining unit.

ARTICLE 4 - MANAGEMENT RIGHTS

4.01 The management of the Employer's business, and the direction of the working forces including, but not limited to, the hiring, firing, promotion and demotion of employees, is vested exclusively in the Employer, except as may be otherwise specifically provided in this Agreement.

Without limiting the generality of the foregoing, the Union agrees that all employees shall be governed by all rules of general application as adopted by the Employer and published to employees on bulletin or notice boards, or by general distribution, provided such rules are not in conflict with this Agreement.

ARTICLE 5 - LEGAL PICKET LINE

Refusal to cross a legally established picket line shall not constitute cause for discipline or dismissal. An Employee who refuses to cross a legally established picket line shall be considered to be absent without pay.

ARTICLE 6 - DISCUSSION OF DIFFERENCES

6.01 Labour Management Committee

A Labour Management Committee shall be established, consisting of two (2) employees chosen according to the Union's practice and the Secretary-Business Manager of the Union or his/her designate and two (2) representatives of the Employer. The Union shall appoint one (1) alternate representative. On the written request of any of its member(s), the Labour Management Committee shall meet at least every two (2) months during the term of this agreement, to discuss issues, including workload relating to the workplace that affect the Parties or any employee bound by this Agreement. The purpose of the Labour Management Committee is to promote the cooperative resolution of the workplace issues, to respond and adapt to changes in the economy, to foster the development of work-related skills and to promote workplace productivity. Employees shall receive their basic rate of pay for time spent in attendance at the Labour Management Committee.

To assist with the discussion of any outstanding grievances and to comply with the intent of the Grievance Procedure and meet the timeliness as outlined in Article 7, a grievance meeting shall be scheduled on the same day as the Labour Management Committee meeting.

<u>Time spent in the grievance meeting shall be paid straight time wages.</u>

ARTICLE 7 - GRIEVANCE PROCEDURE

7.01 Union Representation

Shop Stewards or Union Committee members shall be permitted to represent an employee's interests, without loss of pay, when such meetings are scheduled during the Shop Steward's or Union Committee member's hours of work, subject to article 2.05.

7.02 Grievance Investigations

Where an employee has asked or is obliged to be represented by the Union in relation to the presentation of a grievance and a Shop Steward or Union Committee member wishes to discuss the grievance with that employee, the employee and the Shop Steward shall be given reasonable time off without loss of pay for this purpose when the discussion takes place during their hours of work, subject to article 2.05.

No meeting shall take place between the Employer and an employee, where disciplinary action is to be taken or where the Employer is investigating whether disciplinary action should be taken, without the Employer specifically advising the employee that he/she has the right to representation by a Shop Steward. Where the Employer fails to so advise the employee, any disciplinary action taken with respect to such meeting shall be rendered null and void.

No meeting shall take place under this article without reasonable advance notice being given to the member.

7.03 Right to Grieve Disciplinary Action

Disciplinary action grievable by the employee shall include written censures, letters of reprimand, and adverse reports or performance evaluation. An employee shall be given a copy of any such document placed on the employee's file which might be the basis of disciplinary action. Should an employee dispute any such entry in his/her file, he/she shall be entitled to recourse through the grievance procedure and the eventual resolution thereof shall become part of his/her personnel record.

Upon the employee's request, any such document, other than official evaluation reports or discipline related to resident abuse shall be removed from the employee's file after the expiration of eighteen (18) months from the date it was issued provide there has not been any further infraction.

7.04 Evaluation Reports

Where a formal evaluation of an employee's performance is carried out, the employee shall be provided with a copy to read and review. The form shall provide for the employee's signature in two (2) places, one indicating that the employee has read and accepts the evaluation, and the other indicating that the employee disagrees with the evaluation. The employee shall sign in one of the places provided within seven (7) calendar days. The employee shall receive a copy of the evaluation report at the time of signing. An evaluation report shall not be changed after an employee has signed it, without the knowledge of the employee, and any such changes shall be subject to the grievance procedure.

7.05 Personnel File

An employee, or the Secretary-Business Manager of the Union (or a designated representative) with the written authority of the employee, shall be entitled to review <u>and request copies of any/all documents on</u> the employee's personnel file, in order to facilitate the investigation of a grievance or an employee may review <u>and request copies of</u> his/her file for personal reference.

The employee or the Secretary-Business Manager of the Union (or a designated representative), as the case may be, shall give the Employer three (3) calendar days' written notice prior to examining the file.

The personnel file shall not be made public or be shown to any other individual without the employee's written consent, except in the proper operation of the Employer's business (including the provision of employment references to other employers) and/or for purposes of the proper application of this Agreement.

7.06 Grievance Procedure

Grievances

A grievance is defined as any difference between the parties arising out of the interpretation and/or the application of this

agreement, including but not limited to; any questions as to whether a matter is arbitrable, or; any difference concerning the dismissal, discipline, suspension, or adverse performance appraisal or report. A general grievance is defined as one which affects the collective interests of the bargaining unit, rather than the interests of a particular grievor.

Grievances of a general nature may be initiated in step two of this grievance procedure.

Grievances shall be processed in the following manner:

Step One (1):

The employee with or without a Shop Steward (at the employee's option), shall first discuss the grievance with the Manager or his/her designate within seven (7) calendar days after the date on which he/she became aware of the action or circumstances giving rise to the grievance. If the grievance is not settled at this step then;

Step Two (2):

The grievance shall be reduced to writing and signed by the employee and a Shop Steward and shall be presented to the Manager or his/her designate by a Shop Steward who shall discuss the grievance. Within seven (7) calendar days of receipt of the written grievance, the Manager or his/her designate shall give his/her written reply. If the grievance is not settled at this step, then;

Step Three (3):

The Union Committee and representatives appointed by the Employer shall meet within twenty-one (21) days or at another mutually agreed to time to discuss the grievance. At this step of the grievance procedure, each party shall provide to the other a statement of facts and copies of all relevant documents. The findings or decisions of the Employer shall be presented to the Union in writing within seven (7) calendar days of the meeting. If

the grievance is not settled at this step, either party may refer the grievance to arbitration under Article 8 within thirty - (30) days. The Employer agrees that their representatives at the Step Three (3) meeting have the authority to resolve grievances.

7.07 Dismissal/Suspension for Alleged Cause

Employees dismissed or suspended for alleged cause shall have the right within seven (7) calendar days after the date of dismissal or suspension to initiate a grievance at Step Three of the grievance procedure. Within two business days of the meeting regarding the suspension or termination, the Employer will forward to the Union staff representative, a copy of any such letter.

Employees shall not be dismissed or suspended except for just and reasonable cause.

7.08 Time Limits

The time limits prescribed in the grievance and arbitration procedures may be extended by mutual agreement of the parties. Requests for time limit extensions shall not be unreasonably denied by either party. If the timelines in the grievance procedure are not adhered to, the grievance will be considered abandoned, but neither party will be deemed to have prejudiced its position on any future grievance.

7.09 Industry Troubleshooter

Where a difference arises between the parties relating to the dismissal, discipline, or suspension of an employee, or to the interpretation, application, operation, or alleged violation of this Agreement, including any question as to whether a matter is arbitrable.

List of Arbitrators:

Chris Sullivan Mark Atkinson Irene Holden

Vince Ready Joan Gordon

or a substitute agreed to by the parties, shall:

- a) Investigate the difference
- b) Define the issue in the difference, and
- c) Make written recommendations to resolve the difference

Within five (5) days of the date of receipt of the request, and for those five (5) days from that date, time does not run in respect of the grievance procedure.

The parties shall jointly bear the cost of the Troubleshooter.

7.10 Expedited Arbitrations

- Grievances for expedited arbitration shall be scheduled to be heard on a date and at a location mutually agreed by the parties.
- 2. As the process is intended to be non-legal, lawyers will not be used to represent either party. All presentations are to be short and concise and are to include a comprehensive opening statement. The parties agree to make limited use of authorities during their presentations.
- 3. Prior to rendering a decision, the arbitrator may assist the parties in mediating a resolution to the grievance. Where mediation fails, or is not appropriate, a decision shall be rendered as contemplated herein.
- 4. All decisions of the arbitrators are to be limited in application to that particular dispute and are without prejudice. These decisions shall have no precedential value and shall not be referred to by either party in any subsequent proceeding.
- 5. The parties shall equally share the costs of the fees and expenses of the arbitrator.
- 6. The expedited arbitrators, who shall act as sole arbitrators, shall be:

- (a) Chris Sullivan
- (b) Irene Holden
- (c) Mark Atkinson
- (d) Vince Ready
- (e) Joan Gordon
- or a substitute agreed to by the parties.
- 7. The expedited arbitrator shall have the same powers and authority as an arbitration board established under the provisions of Article 8.
- 8. It is understood that it is not the intention of either party to appeal a decision of an expedited arbitration proceeding.

ARTICLE 8 - ARBITRATION

8.01 Composition of Board

Should the parties fail to settle any grievance, or dispute whatsoever, arising between the Employer and the Union, or the employees concerned, such difference, grievance or dispute, including any question as to whether any matter is arbitrable, but excluding renegotiation of the Agreement shall, at the instance of either party, be referred to the arbitration, determination and award of an Arbitration Board of one (1) member. Such Board shall be deemed to be a Board of Arbitration within the meaning of the *Labour Code* of British Columbia.

List of Arbitrators:

- 1. Chris Sullivan
- 4. Joan Gordon
- 2. Irene Holden
- 5. Mark Atkinson
- 3. Vince Ready

The parties, by mutual agreement, may amend the list of arbitrators at any time.

It is understood that the arbitrators shall be appointed on a rotating basis commencing with the first arbitrator named above, unless

otherwise mutually agreed to by the parties.

Agreement must be reached within thirty (30) days of the referral or rotational selection shall apply.

The decision of the said arbitrators made in writing in regard to any difference/s, shall be final and binding upon the Employer, the Union, and the employees concerned.

8.02 Authority of Arbitration Board

The Arbitration Board shall have the power to settle the terms of the question to be arbitrated. This includes where an Arbitration Board finds that an employee has been unjustly laid off, suspended or discharged. The Board may order his or her reinstatement with or without benefits or under such circumstances as he/she deems equitable in consideration of all the circumstances.

8.03 Employee Called as a Witness

The Employer shall grant leave without loss of pay to an employee called as a witness by an Arbitration Board and, where operational requirements permit, leave without loss of pay to an employee called as a witness by the Union, provided the dispute involves the Employer.

On application, the arbitration board may determine summarily the amount of time required for the attendance of any witness.

8.04 Expenses of Arbitration Board

Each party shall pay one-half (1/2) the fees and expenses of the Arbitration Board.

8.05 The Arbitration Board shall not be empowered to make any decision inconsistent with the provisions of this Agreement, or to modify or amend any portion of this Agreement.

- **8.06** Nothing in this Agreement shall preclude settlement of a grievance by mutual agreement in any manner whatsoever.
- **8.07** The time limits in both the grievance and arbitration procedures are binding, but may be extended by mutual agreement and shall be confirmed in writing.

ARTICLE 9 - DEFINITION OF EMPLOYEE STATUS

9.01 Regular Full-Time Employees

A regular full-time employee is one who works full-time on a regularly scheduled basis. Regular full-time employees accumulate seniority on an hourly basis, excluding overtime, and are entitled to all benefits outlined in this Collective Agreement.

9.02 Regular Part-Time Employees

A regular part-time employee is one who works less than full-time on a regularly scheduled basis. Regular part-time employees accumulate seniority on an hourly basis, excluding overtime, and are entitled to all benefits as outlined in this Collective Agreement on a prorated basis.

9.03 Casual Employees

A casual employee is one who is scheduled to work as per Article 42. Casual employees accumulate seniority on an hourly basis, excluding overtime and are eligible for benefits as per Article 42.

9.04 Restriction of Employee Status

The status of all employees covered by this Agreement shall be defined under one of the preceding three definitions. If a dispute arises over the proper allocation of employee status, such dispute shall be resolved through Article 7, Section 7.06 - Grievance Procedure.

ARTICLE 10 - PROBATIONARY PERIOD

10.01 For the first 488 hours of continuous service with the Employer, an employee shall be a probationary employee. By written notification to the Union, the probationary period may be extended by an additional 160 hours provided written reasons are given. During the probationary period an employee may be terminated for general unsuitability, but the employee will have access to the grievance procedure.

10.02 Upon completion of the probationary period, the initial date of employment shall be the anniversary date of the employee for the purpose of determining perquisites and seniority.

ARTICLE 11 - JOB POSTING

11.01

- (a) The Employer agrees post notice of all vacancies of ninety (90) days or more, describing the position, pay rate, hours of work, area. anticipated shift work the commencement, a summary of the job description and the required qualifications for a period of seven (7) calendar days and online via the on designated bulletin boards. communication platform. A copy of all such postings shall be provided to the Secretary Business Manager or Union designate upon request. Where operational requirements make it necessary, the Employer may make temporary appointments pending the posting process.
- (b) Employees are limited to four posting changes in one year (January to December).
- (c) Article (b) above does not apply if the new posting results in an employee converting a temporary position into a regular one (casual to part-time/full-time or part-time to full-time), or is for a higher paid position.
- **11.02** The Employer shall also consider applications from those employees with the required seniority, who are absent from their

normal places of employment because of sick leave, annual vacation, unpaid leave, Union leave, compassionate leave, or education leave and who have filled in an application form, before each absence, stating the jobs they would be interested in applying for should a vacancy or new job occur during their absence.

- **11.03** After the successful applicant is notified, the Employer will post the name of the successful applicant within three (3) calendar days.
- **11.04** The Employer shall supply to the Union the names of all applicants for a job posting in the course of a grievance investigation within seven (7) calendar days of a demand by the Union.

11.05 Planned Vacancies:

- a) Planned vacancies, those in which the employer has fourteen (14) or more days advanced notice, of one (1) to <u>eighty-nine</u> (89) days in length, will be offered, in order of seniority, to qualified regular employees who have indicated in writing their desire to work such a vacancy. The regular employee's work schedule maybe/will be adjusted to ensure there is no overtime costs to the employer.
- b) <u>Vacancies not filled under section (a) above, will be filled through the casual process outlined in article 42.06.</u>

11.06 Unplanned Vacancies:

a) Unplanned vacancies, those in which the employer has less than fourteen (14) days advance notice, may be filled by a casual employee for the first fourteen (14) days.

A vacancy and/or block of work will end with the return of the incumbent.

- b) If a vacancy is extended beyond the original request, example WCB, sick leave, each subsequent extension will constitute a new request. When the vacancy has existed for 60 days it will be posted as per 11.01.
- c) A part-time employee who has accepted a casual assignment which conflicts with a temporary vacancy shall be considered unavailable for such temporary vacancy.
- d) A part time employee who has accepted a temporary vacancy referred to which conflicts with a casual assignment shall be considered unavailable for such casual assignment.

ARTICLE 12 - SENIORITY

12.01 Selection Criteria

In the promotion, transfer or voluntary demotion of employees, consideration will be given to efficiency, required qualifications, skills, work performance, and abilities. If two or more applicants are considered relatively equal, seniority shall be the deciding factor.

The application of seniority in the selection process will be based on the employee's seniority hours as of the most recent payroll cycle.

12.02 Qualifying Period

If a regular employee is promoted, voluntarily demoted, or transferred to a job, the classification for which the Union is the certified bargaining authority, then the promoted, voluntarily demoted, or transferred employee shall be considered a qualifying employee in his/her new job for a period of 488 hours.

In no instance during the qualifying period shall such an employee lose seniority or benefits. However, if a regular employee has been promoted, voluntarily demoted or transferred and during the aforementioned 488 hour period is found unsatisfactory in the new

position, then the promoted, voluntarily demoted or transferred employee shall be returned to his/her former job and pay rate before the promotion, voluntary demotion or transfer took place, without loss of seniority, and any other employee hired, promoted, voluntarily demoted or transferred because of the rearrangement of jobs, shall be returned to his/her former job and pay rate without loss of seniority and accrued benefits.

An employee who requests to be relieved of a promotion, voluntary demotion, or transfer during the qualifying period in the new job shall return to the employee's former job without loss of seniority or benefits on the same basis as outlined in paragraph (2) of this Section.

12.03 Temporary Promotion or Transfer

An employee granted a temporary promotion, transfer or demotion shall return to his/her former job and pay rate without loss of seniority and accrued perquisites when the temporary promotion, transfer or demotion terminates.

12.04 Seniority Lists

Seniority lists shall be reviewed and posted every (3) three months. Such seniority lists shall be subject to correction for error on proper representation by the Union, within one (1) month of the Union's receipt of the seniority lists. Upon request, the Employer agrees to make available to the Union the seniority of any employees covered by this agreement.

12.05 The Employer shall supply the Union with a seniority list by department in January, April, July and October of each year, showing employees' names alphabetically and their seniority hours and start dates. Up-to-date information of any interim seniority changes will be available to the Chief Shop Steward upon request.

12.06 Seniority status, once acquired will be lost only for the following reasons:

- a) Voluntary resignation;
- b) Discharge for cause;
- c) Layoff in excess of six (6) months;
- d) Unauthorized leave of absence (AWOL) for 2 consecutive days without an acceptable reason;
- e) Failure to return to work from recall.

ARTICLE 13 - JOB DESCRIPTIONS

- (a) The Employer shall draw up job descriptions for all jobs and classifications in the Bargaining Unit.
- (b) Each employee shall be provided with a copy of the job description for his/her position.

ARTICLE 14 - NEW AND CHANGED POSITIONS

In the event the Employer establishes a new classification or significantly changes an existing job, the Employer will set the rate for the job and notify the Union and provide a copy of the job description to the Union. The rate will be considered agreed upon, unless the Union objects to the rate, in writing, within thirty- (30) calendar days following notification. The rate will then be subject to negotiation by the Parties. If the Parties are unable to resolve the rate by negotiation, the matter may be referred to expedited arbitration.

ARTICLE 15 - PREMIUMS

15.01 A regular employee shall be paid a shift premium for every evening and night shift when one-half or more than one-half of the hours worked fall within the defined evening or night shift. In such cases the shift premium shall be paid for the total number of hours worked. The evening shift shall be 75 cents per hour. The night shift shall be 90 cents per hour.

15.02 One (1) nurse will be paid an in-charge premium, when designated, for hours worked on nights, weekends, and holidays at \$1.50 per hour.

ARTICLE 16 - ADJUSTMENT PLAN

The parties acknowledge Section 54 of the *Labour Relations Code*. The Employer and the Union shall meet within twenty-one (21) days of the date of any notice pursuant to Section 54 and shall make every reasonable effort to reach agreement.

ARTICLE 17 - REDUCTION IN WORK FORCE

17.01 Technological, Automation and Other Changes

This Article shall not interfere with the right of the Employer to make such changes in methods of operation as are consistent with technological advances in the long term health care field.

The purpose of the following provisions is to preserve job security and stabilize employment and to protect as many regular employees as possible from loss of employment.

17.02 Definition of Displacement

Any employee classified as a regular employee shall be considered displaced by technological change when his/her services shall no longer be required as a result of a change in plant or equipment, or a change in a process or method of operation diminishing the total number of employees required to operate the long term care facility in which he/she is employed.

17.03 Bumping

It is agreed that in instances where a job is eliminated, either by automation or change in method of operation, employees affected shall have the right to transfer to a job in line with seniority, provided such transfer does not affect a promotion and provided, further, the employee possesses the ability to perform the duties

of the new job. Employees affected by such rearrangement of jobs shall similarly transfer to jobs in line with seniority and ability. Bumping rights must be exercised within twenty-eight (28) days of notification of displacement.

If an employee who transfers to a job under this clause leaves the position pursuant to the qualifying period or successfully posts into another position, then the former employee shall have the right to return to the position, if desired, without posting.

A transfer shall not be deemed to effect a promotion unless it results in an increase in the pay rate of the transferring employee in excess of five percent (5%) of his/her existing pay rate.

17.04 Technological Displacement

The Employer agrees that, whenever possible, no employee shall lose employment because of technological change, utilizing normal turnover of staff to absorb such displaced employees. However, when necessary to reduce staff, it shall be done as outlined in Article 17.

17.05 In the event of a reduction in the work force, regular employees shall be laid off, by classification, in reverse order of seniority.

17.06 The Employer shall give regular employees notice of layoff, or pay in lieu of notice, of:

After 3 consecutive months of employment	1 week
After 12 consecutive months of employment	2 weeks
After 3 consecutive years of employment	3 weeks
After 4 consecutive years of employment	4 weeks
After 5 consecutive years of employment	5 weeks
After 6 consecutive years of employment	6 weeks
After 7 consecutive years of employment	7 weeks
After 8 consecutive years of employment	8 weeks

- **17.07** A copy of layoff notices and an updated seniority list shall be given to the Local Union designate. A steward shall be involved in all meetings regarding a layoff <u>unless it results in unreasonable delay in excess of fourteen days</u>.
- **17.08** Employees on lay off shall be recalled to their former classification in order of seniority. Employees will be notified of recall by registered mail or its equivalent and must report for work within seven (7) calendar days of receiving notification.
- **17.09** Notice of lay-off shall not apply to probationary employees or where the Employer can establish that the lay-off results from an act of God, fire or flood.
- **17.10** Laid off regular employees shall retain their seniority and perquisites accumulated up to the time of layoff for a period of 6 months.
- **17.11** An employee who has been laid off and wishes to be recalled must ensure that the Employer has a current telephone number and address for purposes of recall. The Employer's only obligation on recall is to contact the employee at the last known address. Therefore, failure to provide correct, current information could jeopardize the employee's right to recall.

ARTICLE 18 - SCHEDULING PROVISIONS

- a) (i) The Employer shall arrange all shift schedules and post them least fourteen (14) calendar days in advance of their effective date.
 - (ii) The Employer may alter the shift schedule with less than fourteen (14) days' notice in cases of emergency, circumstances beyond the Employer's control, or with the agreement of the employee. Notice of the alteration shall be confirmed in writing to the affected employee before it takes place.

- b) For regular full-time employees, there shall be a minimum of ten (10) consecutive hours off-duty between the completion of one scheduled work shift and the commencement of the next, unless otherwise mutually agreed between the employee and the supervisor.
- c) Employees may exchange shifts with the approval of the Employer, provided that, sufficient advance notice in writing is given and provided that there is no increase in cost to the Employer.
- d) No split shifts shall be worked except in cases of emergency or the written approval of the employee affected.

ARTICLE 19 - HOURS OF WORK

19.01 Continuous Operation

The workweek shall provide for continuous operation <u>based on a seven (7) day week, twenty-four (24) hours per day.</u>

The work week is determined by an employees' individual work schedule.

19.02 Hours of Work

- a) The hours of work for each regular full-time employee covered by this Agreement, exclusive of meal periods, shall average up to 37.5 hours per week, and up to 12 hours per day, on a straight-time basis. A 4 on and 5 off 11 or 12 hour paid shift rotation does not attract overtime within its normal rotation.
- b) Should the Employer develop a schedule where Care Aides would work 11 hour shifts, exclusive of meal breaks, 75% of the impacted Care Aides must vote in favor of the schedule.
- c) Employees who are required to be on call during a meal period or who are required to remain in the facility shall have their meal period included within their scheduled shift.

19.03 Rest and Meal Periods

Hours Worked	15 Minute Rest Periods	30 Minute Unpaid Meal periods
4 hours or more	1	0
5 hours or more	1	1
7.5 hours or more	2	1
10 hours or more	2	2
11 hours or more	3	2

The Employer shall attempt to schedule the meal period as close as possible to the middle of the shift.

An employee who works three (3) hours of overtime immediately before or following his/her scheduled hours of work shall be provided with a meal by the employer, at no cost to the employee.

19.04

- (a) Employees will not be scheduled to work more than five (5) days, without receiving two consecutive days off, otherwise will be paid overtime in accordance with Article 20.01 Overtime Compensation.
- (b) Notwithstanding (a) above, employees may request, to work up to six days in a week so as to pick up additional straight time hours up to a maximum of thirty-seven-point-five (37.5) hours per week. The Employer will not be required to substitute an additional day off in exchange.

ARTICLE 20 - OVERTIME

Definitions:

Straight time - means the hourly rate of remuneration.

Time and one half - means one and one half times $(1\frac{1}{2} X)$ the straight time rate.

Double time - means two (2X) times the straight time rate.

Day - means a twenty-four (24) hour period starting at 12:00 am.

20.01 Overtime Compensation

- (a) Employees requested or required to work in excess of the normal daily full shift hours as outlined in Article 19.02 shall be paid:
 - (i) The rate of time and one-half (1½ X) of their basic hourly rate of pay for the first (1st) four (4) hours, and double time (2X) thereafter;
- (b) Employees requested or required to work on their scheduled off-duty days shall be paid:
 - (i) The rate of time and one-half (1½ X) of their basic hourly rate of pay for all hours worked on a scheduled day off, but shall not have the day off rescheduled.
- (c) Double time (2X) will be paid after 12 hours in a day.
- (d) Overtime pay shall be paid to the employee within eight (8) days after the expiration of the pay period in which the overtime was earned.

20.02 Right to Refuse Overtime

All employees have the right to refuse to work overtime without being subject to disciplinary action for so refusing, except when required to do so in emergency situations.

20.03 Overtime for Part-time Employees

A regular part-time employee working less than the 37.5 hours per week and who is requested or required to work other than his/her regularly scheduled workdays, shall be paid at the rate of straight-time for the days so worked up to and including 37.5 hours. Overtime rates shall apply to hours worked in excess of the normal workday of a full-time employee.

20.04 Rest Interval

An employee required or requested to work overtime beyond his/her regularly scheduled shift shall be entitled to eight (8) hours between the end of the overtime work and the start of his/her next regular shift. If eight (8) clear hours are not provided, overtime rates shall apply to the hours by which the time off fell short of

eight (8) clear hours.

20.05 Authorization and Application of Overtime

An employee who is required or requested to work overtime shall be entitled to overtime compensation when the overtime worked is authorized in advance by the General Manager/Designate.

20.06

Employees in Temporary Posted Positions:

The employee STATUS does NOT change.

Pa	rt Time employee in Temporary Full-Time Posted Position:
	Remains at PART-TIME STATUS.
	Will be called for worked as per Article 42.
	Will NOT be called for work in ADDITION to the Temporary
	Full-Time work schedule - considered to be working Full-Time
	hours for the duration of the temporary posting and any
	ADDITIONAL hours of work would be at overtime rates of pay.
	. ,

Full Time employee in Temporary Part-Time Posted Position:

Remains at FULL-TIME STATUS.
Will be called for work as per Article 42.

ARTICLE 21 - CALL-BACK

- **21.01** Employees called back to work shall be paid in accordance with Clause 20.01.
- **21.02** An employee required to be on call shall be provided with an Employer paid cell phone. The employee will be paid \$1.50 per hour of on call service.

ARTICLE 22 - CALL-IN - STATUTORY REQUIREMENTS

Any employee, except those covered by Article 21.01, reporting for work at the call of the Employer shall be paid his/her regular rate of pay for the entire period spent at the Employer's place of

business, with the minimum being four (4) hours' pay at his/her regular rate of pay, provided the employee was fit for work.

If the work is suspended for reasons completely beyond the employer's control, including unsuitable weather conditions, a minimum of two (2) hours' pay at his/her regular rate of pay will apply.

ARTICLE 23 - RELIEVING IN HIGHER AND LOWER-RATED POSITIONS

23.01 An employee who is temporarily assigned to work in a higher classification will receive the higher rate for a scheduled shift or longer.

23.02 In cases where an employee is required to transfer temporarily to a lower-rated job, such employee shall incur no reduction in wages because of such transfer.

ARTICLE 24 - TRANSPORTATION

Employees will not be required to utilize their personal vehicles on behalf of the Employer.

ARTICLE 25 - STATUTORY HOLIDAY

25.01 Statutory Holidays

All regular employees will be entitled to twelve (12) statutory holidays and such other holidays as may be in future proclaimed or declared by either the Provincial or Federal Governments:

New Year's Day	Family Day	Good Friday
Easter Monday	Victoria Day	Canada Day
B.C. Day	Labour Day	Thanksgiving Day
Remembrance Day	Christmas Day	Boxing Day

25.02 Regular employees shall bank 4.8% of straight-time earnings on each pay cheque, in lieu of statutory holiday pay. With four (4) weeks' notice, regular employees may request paid time off at a mutually agreeable time, drawing from their bank. The bank will be paid out on December 7th of each year for December 1st to November 30th of the previous year.

Regular employees who are required to work on a statutory holiday shall be paid at the rate of time and one-half.

25.03 A casual employee will be eligible for statutory holiday pay if they have been employed by the Company for a minimum of 30 calendar days preceding the statutory holiday.

Effective January 1, 2020 for Ridgeview Lodge.

Casual employees who are scheduled to work on a statutory holiday shall be paid at the rate of time and one-half.

25.04 If a statutory holiday occurs within an employee's vacation period, an extra day's vacation will be allowed for each statutory holiday so occurring.

25.05 The Employer shall make every effort to schedule either Christmas Day or New Year's Day off for employees so requesting.

ARTICLE 26 - VACATIONS

26.01 Regular employees with one (1) or more years of continuous service shall earn vacation of 6% of straight-time earnings for the previous January 1st to December 31st period.

Regular employees with 5 years of completed service shall earn 8% of straight time earnings for the previous January 1st to December 31st period.

Regular employees with 10 years of completed service shall earn 10% of straight time earnings for the previous January 1st to December 31st period.

Ridgeview Lodge employees vacation entitlement of 10% at ten years effective January 1, 2019 to be taken in the 2020 vacation year.

January 1 of each year employees will be told of their vacation accrual in their bank which will be taken as paid time off and deducted from their bank.

(a) Mariposa Gardens Care Community Vacation Selection:

Vacation requests will be submitted by October 31 for the upcoming vacation year. All vacation requests will be responded to within 30 days. All approved vacation will then be posted and only changed by mutual agreement.

<u>Ridgeview Lodge Vacation Selection – to begin in September 2018:</u>

The vacation year is January 1 through December 31 (until end of current term, November 30, 2022).

Employees shall indicate their vacation preference by March 30th of each year, and the Employer shall confirm vacation approvals by May 1st for the period of July 1st to December 31st of each year. The vacation shall be shown on the regular posted schedule. Choice of vacation period shall be based on seniority but shall be determined by the employer having due regard to the proper operation of the home.

Single day vacation requests will not be considered, if such requests interfere with the granting of weekly vacation entitlements.

Vacation requests made after the preference date shall be considered by the employer or designate having due regard to the proper operation of the Home on a first come first served basis, not on the basis of seniority.

Employees shall indicate their vacation preference by September 30th of each year, and the Employer shall confirm vacation approvals by November 1st for the period of January 1st to June 30th of each year. The vacation shall be shown on the regular posted schedule. Choice of vacation period shall be based on seniority but shall be determined by the employer having due regard to the proper operation of the home.

Single day vacation requests will not be considered, if such requests interfere with the granting of weekly vacation entitlements.

Vacation requests made after the preference date shall be considered by the employer on designate having due regard to the proper operation of the Home on a first come first served basis, not on the basis of seniority.

Casual employees shall earn vacation at 6% of straight-time earnings, payable on each cheque. Employees shall not take vacation until they have completed probation and have earned the requested vacation.

26.02 Splitting of Vacation Periods

Employees wishing to split their vacations shall exercise seniority rights in the choice of the first vacation period. Seniority shall prevail in the choice of the second vacation period, but only after all other "first" vacation periods have been posted. Seniority shall also prevail in the choice of the third vacation period, but only after all other "first" and "second" vacation periods have been posted. Seniority shall also prevail in the choice of the fourth vacation period, but only after all other "first," "second" and "third" vacation periods have been posted.

26.03 Vacation Pay

Vacation pay shall be paid in accordance with Article 37 – Pay Days.

26.04 Vacations Carry Over

Employees shall be permitted to carry over vacation days from one year to the next. The carried over vacation must be taken between January 1 and March 31. If not taken by March 31, the vacation shall be paid out. The employer will itemize the carry over on the pay stubs.

26.05 Reinstatement of Vacation Days - Sick Leave

In the event an employee is <u>incapacitated due to sickness or injury prior to or during</u> his/her vacation, such employee shall be granted sick leave <u>pursuant to Article 29</u> and <u>if mutually agreed</u>, the <u>displaced</u> vacation shall be added to the vacation period. <u>If the parties do not agree</u> the <u>displaced vacation</u> shall be reinstated for use at a later date.

26.06 Call Back from Vacation

Employees who have commenced their annual vacation shall not be called back to work except in cases of extreme emergency. If such occurs, an employee shall receive two (2x) times the applicable rate of pay for all hours worked and shall receive the vacation period so displaced rescheduled with pay at a mutually agreeable time. All reasonable travel expenses incurred shall be reimbursed to the employee.

ARTICLE 27 - BEREAVEMENT AND COMPASSIONATE CARE LEAVE

Bereavement leave of absence of three (3) days with pay shall be granted to a regular employee at the time of notification of death upon application to the Employer in the event of a death of a member of the employee's immediate family. This shall include parent (or alternatively step-parent or foster parent), spouse*,

child, step-child, brother, sister, step-brother, step-sister, brother in-law, sister in-law, father-in-law, mother-in-law, son in-law, daughter in-law, grandparent, grandchild, legal guardian, ward and relative permanently residing in the employee's household or with whom the employee permanently resides. An additional two (2) consecutive workdays without pay may be granted to employees who are required to travel in order to attend the funeral. Bereavement leave may be extended by up to two (2) additional days if necessitated by reason of travel associated with bereavement leave.

* Spouse shall include common-law and/or same sex relationships.

Compassionate Care Leave

An employee who is entitled to Compassionate Care Leave benefits under the *Employment Insurance Act* is entitled to a leave of absence without pay for up to 8 weeks for the purpose of providing care or support to a gravely ill family member at risk of dying within 26 weeks.

Notwithstanding Article 11.3(a) - Loss of Seniority, there will be no interruption in the accrual of seniority or eligibility for benefits provided for under Article 25 - Health and Welfare Plans.

ARTICLE 28 - FAMILY RESPONSIBILITY LEAVE

28.01 An employee is entitled to up to five (5) days of unpaid leave during each year to meet responsibilities related to:

- (a) The care, health or education of a child in the employee's care or;
- (b) The care or health of any other member of the employee's immediate family.

28.02 Special leave with pay may be used for the following purposes:

- a) marriage of an employee three days.
- b) attend a wedding of the employee's child three days.
- c) attend a formal hearing to become a Canadian citizen one day.
- d) paternity leave three days.
- e) illness of a family member of the employee 2 days from sick bank per year.

ARTICLE 29 - SICK LEAVE

29.01 Regular employees <u>at Mariposa Gardens</u> shall earn 4.6% of straight-time earnings as sick leave credits to be taken as paid time off as long as there are credits in the sick leave bank.

Regular employees at Ridgeview Lodge shall earn 2.3% of straight-time earnings as sick leave credits to be taken as paid time off as long as there are credits in the sick leave bank.

<u>Incremental increases/decreases of sick accrual entitlements for Mariposa Gardens and Ridgeview Lodge shall be the following:</u>

<u>Date</u>	Mariposa Gardens	Ridgeview Lodge
Current	4.6%	2.3%
01/01/2019	4.0%	2.8%
01/01/2020	3.45%	3.45%

Upon date of ratification, existing employees at both sites with the above entitlement shall accumulate a sick bank to a maximum of three hundred (300) hours. All banks currently in excess of that amount shall be frozen, with the excess hours kept in a separate bank to be used by employees to draw upon in the event that they do not have any sick leave credits.

Upon date of ratification, new hires at both sites with the above entitlement shall accumulate a sick bank to a maximum of one hundred and five (105) hours. New hires at Mariposa shall accrue the above entitlement at the rate of 3.45%. New hires at

Ridgeview accrue at the same rate indicated above in the scale for Ridgeview.

The Union agrees to collaborate with the Employer for a wellness program that falls within the legal parameters of a program so far as it protects the confidentiality of personal medical information.

- **29.02** Employees shall not use sick leave until they have completed probation.
- 29.03 Sick leave with pay is only payable because of sickness and employees who are absent from duty because of sickness may be required to prove sickness. Failure to meet this requirement can be cause for disciplinary action. Repeated failure to meet this requirement can lead to dismissal. Employees must notify the Employer as promptly as possible of any absence from duty because of sickness and employees must notify the Employer prior to their return. Employees required to provide a medical note shall have that note paid for by the employer.
- **29.04** Sick leave with pay shall be granted for the one (1) day or less not covered by the *Workers' Compensation Act*.
- **29.05** Sick leave pay shall be computed on the basis of scheduled workdays and all claims shall be paid on this basis. Sick leave deductions shall be according to actual time off.
- **29.06** An employee must apply for sick leave pay to cover periods of actual time lost from work owing to sickness or accident.
- **29.07** Employees who are absent because of sickness or accident shall at the expiration of paid sick leave be placed on an unpaid leave of absence.
- **29.08** An Employee off work due to illness and entitled to sick pay will not engage in any gainful employment during the time they are

off work. If this does occur they will be deemed terminated unless a reasonable explanation can be given.

<u>29.09</u> An Employee who is absent from work for more than 24 months by reason of any medical condition shall have their regular position posted and should they be able to return to work in the future, bumping provisions of Article 17.03 shall apply.

29.10 There will be no pay-out of sick banks on cessation of employment.

ARTICLE 30 - JURY DUTY

An employee who is subpoenaed by the Crown for jury duty, or as a witness for the Crown or the defence (not being himself/herself a party to the proceeding), shall continue to receive his/her regular pay and benefits. The employee shall turn over to the Employer any monies he/she receives from the court on the days he/she is normally scheduled to work, provided this do not exceed his/her regular pay rate. The employee shall not be required to turn over allowances received for travelling and meals received from the court.

ARTICLE 31 - LEAVE - UNPAID

For the purposes of this article the health and welfare benefits are not cumulative.

31.01 Unpaid Leave

Requests by employees for unpaid leave of absence shall be made in writing to the Manager or his/her Designate and may be granted at the Employer's discretion. The employee shall make every reasonable effort to give at least seven (7) days' notice to minimize disruption of staff. The Employer shall make every reasonable effort to comply with such requests. Notice of the Employer's decision shall be given in writing as soon as possible.

31.02 Unpaid Leave - After Three Years

For every three (3) years' continuous service, an employee may request, in writing, an extended unpaid leave of absence, giving the longest possible advance notice. Every reasonable effort shall be made to comply with such requests providing that replacements to ensure proper operation of the Employer's business can be found. Notice of the Employer's decision shall be in writing.

31.03 Unpaid Leave - Affecting Seniority and Benefits

Any employee granted unpaid leave of absence totalling up to twenty (20) working days in any year shall continue to accumulate seniority and all benefits and shall return to his/her former job.

If an unpaid leave of absence or an accumulation of unpaid leaves of absence exceeds twenty (20) working days in any year, the employee shall not accumulate benefits from the twenty-first (21st) day of the unpaid leave to the last day of the unpaid leave but shall accumulate seniority and benefits and receive credit for previously earned benefits upon expiration of the unpaid leave.

The employer will advise the employee of the monthly cost of MSP, EAP, Dental, Extended Health, Travel and Life/ADD benefits. If an employee chooses to maintain these benefits during their leave of absence, beyond the 21st day of their leave, the employee will be required to reimburse the employer, calculated on a daily rate basis, for the cost of such benefits during their leave of absence. If the employee does not reimburse the employer, the employer shall provide twenty (20) days' notice of such non-payment. If the employee does not pay the amount due within ten (10) days of the notice, the benefits shall be cancelled. Once cancelled, the employee cannot reinstate the benefits until January 1 of the next year.

If a WSBC (Work Safe BC) leave absence exceeds 3 years, the employee shall not accumulate benefits from that point but shall

accumulate seniority and benefits and receive credit for previously earned benefits upon expiration of the WSBC leave.

The employer will advise the employee of the monthly cost of MSP, EAP, Dental, Extended Health, Travel and Life/ADD benefits. If an employee chooses to maintain these benefits during their leave of absence, beyond 3 years of the WSBC leave, the employee will be required to reimburse the employer, calculated on a daily rate basis, for the cost of such benefits during their WSBC leave. If the employee does not reimburse the employer, the employer shall provide twenty (20) days' notice of such non-payment. If the employee does not pay the amount due within ten (10) days of the notice, the benefits shall be cancelled. Once cancelled, the employee cannot reinstate the benefits until January 1 of the next year.

31.04 Unpaid Leave - Union Business

- Leave of absence without pay shall be granted upon request for the reasons set out below unless it would unduly interrupt the Employer's operations or result in additional wage costs:
 - To an elected or appointed representative of the Union to attend conventions of the Union and bodies to which the Union is affiliated, to a maximum of twenty-one (21) days per occurrence;
 - For elected or appointed representatives of the Union to attend to Union business which requires them to leave their general work area;
 - Members of the Provincial Executive of the Union shall be granted leave of absence to attend the regular meetings of such Executive;
 - 4. For employees who are representatives of the Union on a Bargaining Committee.
- b) Long term leave of absence without pay shall be granted to employees designated by the Union to transact Union business for periods of not less than twenty-one (21) days

unless this would unduly interrupt the operation of the department. Such requests shall be made in writing sufficiently in advance to minimize disruption of the department. Employees granted such leave of absence shall retain all rights and privileges accumulated prior to obtaining such leave. Seniority shall continue to accumulate during such leave and shall apply to such provisions as annual vacations, increments and promotions.

c) When leave of absence without pay is granted pursuant to part (a) or (b), the leave shall be given with pay and the Union shall reimburse the Employer for salary and benefit costs, within sixty - (60) days of receipt of the invoice. It is understood that employees granted leave of absence pursuant to this clause shall receive their current rate of pay while on leave of absence. The pay and benefits received by the employee and reimbursed by the Union under this article shall be based on the number of hours to which the Union indicates, in writing, the employee is entitled.

This provision does not apply to employees on extended leaves of absence who are employed by the Union on a permanent full-time basis.

d) The Union shall provide the Employer with reasonable notice to minimize disruption of the operation and shall make every reasonable effort to give a minimum of seven (7) days' notice prior to the commencement of leave under (a) or (b) above. The Employer agrees that any of the above leaves of absence shall not be unreasonably withheld.

ARTICLE 32 - MATERNITY LEAVE

32.01 Maternity Leave

a) An employee is entitled to maternity leave of up to seventeen
 (17) weeks without pay. The duration of the maternity leave of

- absence before confinement and subsequent to confinement shall be at the option of the employee.
- b) Employees shall make every effort to give at least fourteen (14) days' notice prior to the commencement of maternity leave of absence without pay, and employees shall give at least fourteen (14) days' notice of their intention to return to work prior to the termination of the leave of absence.
- c) If an employee is unable or incapable of performing her duties prior to the commencement of the maternity leave of absence without pay, the employee may be required to take unpaid leave of absence.
- d) The Employer may require the employee to provide a doctor's certificate indicating the employee's general condition during pregnancy along with the expected date of confinement.
- e) Upon return to work, the employee shall continue in her former position without loss of any entitlements.

32.02 Parental Leave for Birth and Adopting Parents

- a) Upon written request an employee shall be entitled to parental leave of up to thirty-seven (37) consecutive weeks without pay (or thirty-five (35) consecutive weeks in the case of birth mother who takes maternity leave under Article 32.01). The leave period may be extended by an additional five (5) weeks where the employee's claim is extended pursuant to Section 12(7) of the *Employment Insurance Act*.
- b) Where both parents are employees of the Employer, the employees shall determine the apportionment of the thirty-seven (37) weeks parental leave between them (or thirty-five (35) consecutive weeks in the case of birth mother who takes maternity leave under Article 32.01). In such case the Employer shall be advised of the arrangements at least four (4) weeks prior to the commencement of the leave.
- c) Such written request pursuant to (1) above must be made at least four (4) weeks prior to the proposed leave commencement date.
- d) Leave taken under this clause shall commence:

- In the case of a mother, immediately following the conclusion of leave taken pursuant to Article 32.01 or following the adoption;
- 2. In the case of the other parent, following the adoption or the birth of the child and conclude within the fifty-two (52) week period after the birth date or adoption of the child. The "other parent" is defined as the father of the child and/or spouse of the mother, including common-law spouse as defined by Article 3. Such leave request must be supported by appropriate documentation.

32.03 Seniority and continuous service will continue to accumulate during the full period of maternity and parental leave. The Employer shall maintain the employee's benefit coverage during maternity and parental leave on the same basis as if the employee was attending work. Vacation entitlements and vacation pay will continue to accrue providing the employee returns to work for a period of 6 months. Vacation earned during this period may be carried over to the following year.

ARTICLE 33 - PERSONAL AND EMPLOYER PROPERTY

33.01 Employees must return to the Employer all Employer property in their possession at the time of termination of employment. The Employer shall take such action as required to recover the value of articles which are not returned.

33.02 Upon submission of reasonable proof, the Employer will repair or indemnify with respect to clothing and personal property including eye-glasses of an employee incurred while the employee is on duty and caused by the actions of a resident.

ARTICLE 34 - VACCINATION AND INOCULATION

Where an employee is required by the Employer to take a medical or x-ray examination or undergo vaccination, inoculation or other immunization, it shall be at the Employer's expense and on the

Employer's time.

The Employer agrees to take all reasonable precautions to limit the spread of infectious diseases among employees, including inservice programs for employees and, in consultation with the Medical Health Officer, the provision of Hepatitis vaccine free of charge to those employees who may be exposed to bodily fluids or other sources of infection.

Where the Employer or Occupational Health and Safety Committee identifies high risk areas which expose employees to infectious or communicable diseases for which there are protective immunizations available, such immunizations shall be provided at no cost to the employee.

ARTICLE 35 - OCCUPATIONAL HEALTH AND SAFETY 35.01 Occupational Health and Safety Committee

The Employer and the Union agree to cooperate in the promotion of safe working conditions, the prevention of accidents, the prevention of workplace injuries and the promotion of safe workplace practices.

- (a) The parties agree that a Joint Occupational Health and Safety Committee will be established. The Committee shall govern itself in accordance with the provisions of the Industrial Health and Safety Regulations made pursuant to the Work Safe B.C. The Committee shall have equal representation with each party appointing its own representatives.
 - In addition to persons appointed by the parties, either party may involve other employees of the facility who are neither members of the Bargaining Unit or Management, provided such is done by mutual agreement.
- (b) The employee member(s) of the Committee shall be granted leave without loss of pay or receive straight time regular wages

while attending meetings of the joint committee. The member(s) of the Committee shall be granted leave without loss of pay or receive straight time regular wages to participate in workplace inspections and accident investigations at the request of the Committee pursuant to the WCB Industrial Health and Safety Regulations. Every effort will be made to schedule committee meetings, workplace inspections and accident investigations during the committee members' scheduled working hours.

Where an employee is appointed to serve on the occupational health and safety committee for the first time, the Employer will provide such employee with one day of paid education leave, in addition to that required by law, during the first year in which she/he serves on the committee. This additional day of paid education leave will be used to attend safety courses sponsored by the WorkSafeBC or other courses mutually agreed to by the Employer and the Union at the local level.

- (c) The Occupational Health and Safety Committee shall have as part of its mandate the jurisdiction to receive complaints or concerns regarding workload problems which are safetyrelated, the right to investigate such complaints, the right to define the problem and the right to make recommendations for a solution to the Employer.
- (d) The Occupational Health and Safety Committee may use the resources of the Work Safe B.C. to provide information to the members committee in relation to their responsibilities. The committee will increase the awareness of all staff on such topics as: workplace safety, safe lifting dealing with aggressive residents/residents, techniques, WHMIS and the role and function of the Occupational Health and Safety Committee. The committee will foster knowledge and compliance with the Industrial Health and Regulations by all staff.

- (e) The Employer will provide orientation or in-service which is necessary for the safe performance of work, including universal precautions, the safe use of equipment, safe techniques for lifting and the safe handling of materials and products. The Employer will also make readily available information, manuals and procedures for these purposes, which it may have in its possession. The Employer will provide safety clothing and equipment required for the job.
- (f) The Occupational Health and Safety Committee may make recommendations to the Employer on ergonomic adjustments and on measures to protect pregnant employees as far as occupational health and safety matters are concerned.

35.02 Training and Orientation

- (a) No employee shall be required to work on any job or operate any piece of equipment until he/she has received proper training and instruction.
- (b) The Employer shall provide sufficient and adequate training and/or orientation to any employee working in a new or unfamiliar work area or position.
- (c) The parties recognize the value of in-service seminars and of encouraging employees to participate in them.

Employees scheduled by the Employer to attend in-service seminars shall receive regular wages.

35.03 Educational Leave

Leave of absence without loss of pay, seniority and all benefits shall be granted to employees whenever the Employer requests that the employee take a designated courses and/or examinations. The costs of the course and/or any examination fee and reasonable expenses incurred in taking the course and/or examination shall be paid by the Employer.

35.04 Right to refuse Unsafe Work

Employees have the right to refuse to perform unsafe work pursuant to the Industrial Health and Safety Regulations made pursuant to the *Workers' Compensation Act*.

35.05 Protective Clothing and Equipment

- (a) The Employer shall provide such safety clothing and safety equipment as is required by the WCB Industrial Health and Safety Regulations.
- (b) All such clothing, tools, and equipment shall comply with applicable Workers' Compensation Board regulations concerning same.

35.06 WorkSafeBC

(a) Employees who are absent from work and receiving benefits from WorkSafeBC shall be considered as being at work and shall receive benefits as if they were working, based on the following schedule:

Date	Mariposa Gardens	Ridgeview Lodge
Current	156 weeks	8 weeks
01/01/2019	104 weeks	30 weeks
01/01/2020	104 weeks	52 weeks
01/01/2021	104 weeks	104 weeks

(b) Employee to Contact Employer

Employees who are absent from work due to WorkSafeBC related injury shall contact their supervisor or the designated person in charge on a regular basis regarding the status of their condition and/or the anticipated date of return to work.

(c) Return to Work Following Illness or Injury

Prior to returning to work, employees who have been absent from work and in receipt of WorkSafeBC wage-loss replacement benefits may be required to produce a medical certificate certifying that they have fully recovered from the

compensable injury and are able to perform the full scope of their duties.

35.07 Aggressive Residents

When the Employer is aware that a resident has a history of aggressive behaviour the Employer will make such information available to the employee. Upon admission or transfer the Employer will make every reasonable effort to identify the potential for aggressive behaviour. In-service and/or instruction in caring for the aggressive resident and on how to respond to resident's aggressive behaviour will be provided by the Employer. The Employer will review the curriculum with the Occupational Health and Safety Committee. The Employer shall make every reasonable effort to ensure that sufficient staffs are present when any treatment or care is provided to such residents.

35.08 Critical Incident Stress Defusing

A workplace critical incident is an event that causes emotional or psychological trauma in people exposed. It is a sudden, powerful event outside the range of normal experience - and outside of the worker's control.

In the event of a critical incident within the workplace the employer will make available to employees who have suffered a serious work related, traumatic incident of an unusual nature, on a voluntary basis, access to WorkSafeBC's Critical Incident Response program. Leave to attend such a session will be without loss of pay.

35.09 Working Alone or in Isolation

The Employer will ensure there is a check in program in place for those who work alone under which conditions may present a risk of disabling injury as outlined in the WorkSafeBC Regulations. This will be done in consultation with the Occupational Health and Safety Committee.

The Occupational health and Safety Committee shall have the mandate to review procedures established by the Employer to check the well-being of employees working alone or in isolation under conditions which present a risk of disabling injury where the employee may not be able to secure assistance in the event of injury. The Committee shall have the right to make recommendations to the Employer regarding such procedures.

35.10 Violence in the Workplace

Violence means the attempted or actual exercise by a person of any physical force so as to cause injury to a worker, and includes any threatening statement or behavior which gives a worker reasonable cause to believe the s/he is at risk of injury.

The requirements for risk assessment, procedures and policies, the duty to respond to incidents and to instruct workers are based on the recognition of violence in the workplace as an occupational hazard. This hazard is to be addressed by the occupational health and safety program following the same procedures required by the Occupational Health and Safety Regulations that address other workplace hazards.

35.11 Respectful Workplace

The parties are committed to promoting a work environment in which all those who enter the site will conduct themselves in a civil, respectful, and cooperative manner. A safe environment is important for staff and contributes to providing the highest possible standard of care. Staff should expect to work in, and where the risk of violence is minimized.

The employer will publish a clear policy for promoting and maintaining a respectful environment. These policies will be accessible to staff and the users of the health care system regarding expectations and consequences of inappropriate behavior, aggression and violence.

35.12 Communicable Diseases

The employer agrees to take all necessary safety precautions to deal with the threat of communicable disease, including adequate education of employees concerning the disease, provision and training on proper use of Personal Protective Equipment if appropriate and the provision of any available precautionary treatments. As per the *Workers' Compensation Act* the Employer will keep written records of all employees exposed to infectious diseases.

35.13 Employee Obligations

Every employee must take reasonable care to protect their health and safety and the safety of other persons who may be affected by the employee's acts or omissions at the workplace. Further, every employee will carry out his/her work in accordance with the applicable statutory requirement pertaining to occupational health and safety.

35.14 Short staffing

Within 30 days of ratification or earlier, the Parties will meet and develop a priority list of duties for each position in all departments. This list will be utilized when there is a shortage of staff in any area. Staff will ensure through this process that residents and staff will be safe.

ARTICLE 36 - HEALTH CARE PLANS

Following completion of the probation period, eligible employees shall be enrolled in the Group Benefit Plan (Policy #76216 and #14116). The Employer will pay 100% of the cost of the premiums. The following changes will be made to the present Plan.

Extended Health:

Vision:

Eye testing up to \$125.00 annually for dependent children and every two years for adults.

Eye Glasses – coverage will be provided at \$350.00 annually for children and every two years for adults.

Ridgeview Lodge employees effective January 1, 2019.

ARTICLE 37 - PAY DAYS

Employees shall be paid semi-monthly by direct deposit. If due to the Employer's error an employee is missing paid hours on the pay cheque, the employer will provide a manual cheque within three (3) business days.

- a) Statements shall be provided at the time of deposit. The statements shall include the designation of statutory holidays paid, the listing of all adjustments including overtime and hourly rate, the cumulative amount of sick time pay earned, the designation of sick leave and vacation paid, and an itemization of all deductions.
- b) When a payday falls on a non-banking day, the pay shall be deposited prior to the established payday.

ARTICLE 38 - CONTRACTING OUT

38.01 No Layoff of Employees

The Employer agrees not to contract out any of the Employer's work presently performed by employees covered by this Agreement, which would result in the laying off of such employees.

ARTICLE 39 - PRINTING OF THE AGREEMENT

The Union and the Employer desire every employee to be familiar

with the provisions of this Agreement, and his/her obligations under it. For the term of this Collective Agreement, the Union shall print sufficient copies of the Agreement and the costs shall be shared equally between the parties.

In this Agreement including the printed form thereof, titles shall be descriptive only and shall form no part of the interpretation of the Agreement by the parties or an Arbitration Board.

ARTICLE 40 - EFFECTIVE AND TERMINATING DATES

The collective agreement shall be in effect from <u>December 1, 2017</u> to <u>November 30, 2022</u>.

ARTICLE 41 - SAVINGS CLAUSE

In the event that present or future legislation renders null and void or materially alters any provision of this Collective Agreement, the following shall apply:

- a) The remaining provisions of the Collective Agreement shall remain in full force and effect for the term of the Collective Agreement.
- b) The Employer and the Union shall, as soon as possible negotiate mutually agreeable provisions to be substituted for the provisions so rendered null and void or materially altered.
- c) If a mutual agreement cannot be struck as provided in (b) above, the matter shall be arbitrated pursuant to Article 9 of the Collective Agreement.

ARTICLE 42 - CASUAL ENTITLEMENT AND CALL IN PROCEDURE

42.01 The Employer may call in casual employees to perform work for the following reasons:

- a) Relief work in vacancies created by the absence of a regular full time or regular part time employee.
- b) Emergency relief.
- c) Unanticipated or irregular non-recurring relief work.
- **42.02** Part time employees may also register for casual work provided there are no overtime costs.
- **42.03** Employees called in as casuals will be called to work in order of seniority provided that they are capable of performing the work being assigned in the job classification for which they are registered.

42.04 Electronic Call-Out

When a casual employee has indicated a preference for email or text, the Employer may contact those employees by text message or email instead of by phone as per a, b, and c below. Employees without text options registered shall be called as above at the phone number provided. Where email is used, group messages shall be blind copied to protect the privacy of the employee's personal email address or cell phone numbers. Where the Employer uses group texting it shall be done through a reputable service provider.

- (a) Where a vacancy is known less than 8 hours in advance, the casual employees shall have 5 minutes to respond and the shift(s) shall be awarded to the senior employee who responds confirming they will take the shifts or block of shifts within the time limit.
- (b) Where a vacancy is known more than 8 hours in advance, but less than 24 hours in advance, the casual employees shall have 15 minutes to respond and the shift(s) shall be awarded to the senior employee who responds confirming they will take the shifts or block of shifts within the time limit.

Where a vacancy is known more than 24 hours in advance, but

less than 72 hours in advance, the casual employees shall have 2 hours to respond and the shift(s) shall be awarded to the senior employee who responds confirming they will take the shifts or block of shifts within the time limit.

Where a vacancy is known more than 72 hours in advance, the casual employees shall have 8 hours to respond and the shift(s) shall be awarded to the senior employee who responds confirming they will take the shifts or block of shifts within the time limit.

<u>42.05</u> For employees working a casual shift, there shall be a minimum of eight (8) consecutive hours off-duty between the completion of one work shift and the commencement of the next.

42.06 Seniority List

A master casual employee seniority list shall be revised and updated every <u>four (4)</u> months as of the last date of the payroll period immediately prior to January 1, April 1, July 1 and October 1 in each year (the "adjustment" dates). The seniority of each employee shall be entered in the registry in descending order of the most hours worked to the least. Casual employees while on probation will be added to the registry or registries in the order that they are hired.

For the purposes of call in to do casual work, seniority hours are reconciled at each adjustment date.

Within two weeks of each adjustment date the employer shall send to the Union designate a revised copy of the casual seniority lists.

42.07 Call in procedure

All calls shall be recorded in a log book maintained for the purpose which shall show the name of the employee called, the time of vacancy, the time that the call was made, the job required to be done, whether the employee accepts or declines the invitation to

work or fails to answer the telephone, and the signature of person who made the call.

In the event of a dispute the Union shall have reasonable access to these records and be entitled to make a photocopy of it at a mutually agreeable time.

- <u>42.08</u> Regular employees may transfer to casual status provided that the Employer requires additional casual employees. Casual employees may only become regular by successfully bidding into a permanent vacancy.
- **42.09** The parties agree that all terms of the collective agreement will apply to casual employees except where modified by specific provisions.
- **42.10** Casual employees shall receive 6% of their straight time pay in lieu of scheduled vacations.
- <u>42.11</u> Upon request from the Employer, a casual employee will provide the Employer with his/her availability by the 15th of the month. A casual employee who has not worked one (1) shift within three (3) months will be notified in writing. If the casual employee is unable to provide an acceptable reason for not working at least one (1) shift in three (3) months, he/she will be terminated.

Notwithstanding the above, the Employer will call out vacancies as they arise.

<u>42.12</u> A casual employee who has completed probation and meets the eligibility for the Group Benefit Plan may enrol in the plan if he/she pays the full cost of the premiums.

Ridgeview Lodge employees effective January 1, 2020.

42.13 Casual employees are entitled to MSP, EAP, Extended Health, Travel, Dental, and /AD&D benefits when they post into a

temporary position of six (6) months or longer and where the employee is scheduled to work at least 22.5 hours per week.

42.14 Casual employees are entitled to seniority lost while on WCB based on the average hours worked over the six months immediately prior to the date of the work related injury.

ARTICLE 43 - CRIMINAL RECORDS CHECKS

A newly hired employee will be responsible for the cost of their criminal record check. The employer will pay for all required criminal records checks for all existing employees.

ARTICLE 44 - ELECTION DAY

Employees will be entitled to the following consecutive hours from their shift between the hours of the opening and closing of the poll on polling day are entitled to cast their ballots:

Provincial elections – 4 consecutive hours: Federal elections and Municipal elections – 3 consecutive hours.

ARTICLE 45 – RRSP

Continuation of the RRSP program currently in effect at Ridgeview Lodge.

Mariposa Gardens Employer to implement a matching (non-mandatory) RRSP program equal to the Ridgeview Lodge program starting on the second pay period in January 2019.

MARIPOSA GARDENS WAGE SCHEDULE

Classification	Hours	Current Rate	Dec 1, 2017	Dec 1, 2018	Dec 6, 2018	Dec 1, 2019	Dec 1, 2020	Dec 1, 2021
	% Inc	crease	0.72%	0.99%		1.01%	1.99%	2.03%
	Start	\$34.75	\$35.00	\$35.35		\$35.70	\$36.41	\$37.15
RN	1950 Hrs	\$35.07	\$35.32	\$35.67		\$36.03	\$36.75	\$37.50
	3900 Hrs	\$36.13	\$36.39	\$36.75		\$37.12	\$37.86	\$38.63
	% Inc	crease	1.49%	2.02%		2.01%	0.99%	2.16%
	Start	\$25.30	\$25.68	\$26.20		\$26.73	\$26.99	\$27.57
LPN	1950 Hrs	\$25.84	\$26.23	\$26.75		\$27.29	\$27.56	\$28.16
	3900 Hrs	\$26.89	\$27.29	\$27.84		\$28.40	\$28.68	\$29.30
	% Inc	crease	1.48%	2.02%		2.02%	1.26%	1.34%
	Start	\$18.63	\$18.91	\$19.29		\$19.68	\$19.93	\$20.19
Care Aide	1950 Hrs	\$19.09	\$19.37	\$19.76		\$20.16	\$20.42	\$20.69
	3900 Hrs	\$19.56	\$19.85	\$20.25		\$20.66	\$20.92	\$21.20
	% Inc	crease	1.50%	2.02%	Parody with RCA			
D	Start	\$16.85	\$17.10	\$17.45	\$19.29	\$19.68	\$19.93	\$20.19
Personal Care Attendant	1950 Hrs	\$17.06	\$17.32	\$17.67	\$19.76	\$20.16	\$20.42	\$20.69
	3900 Hrs	\$17.28	\$17.54	\$17.89	\$20.25	\$20.66	\$20.92	\$21.20
	% Inc	crease	1.50%	2.02%		1.98%	1.99%	5.81%
Recreation	Start	\$16.60	\$16.85	\$17.19		\$17.53	\$17.88	\$18.92
Aide / Adult Day Care	1950 Hrs	\$17.01	\$17.27	\$17.61		\$17.96	\$18.32	\$19.38
	3900 Hrs	\$18.06	\$18.33	\$18.70		\$19.07	\$19.45	\$20.58

Classification	Hours	Current Rate	Dec 1, 2017	Dec 1, 2018	Dec 6, 2018	Dec 1, 2019	Dec 1, 2020	Dec 1, 2021
	% Inc	crease	1.50%	2.02%		1.98%	1.99%	5.81%
	Start	\$16.60	\$16.85	\$17.19		\$17.53	\$17.88	\$18.92
Adult Day Care	1950 Hrs	\$17.01	\$17.27	\$17.61		\$17.96	\$18.32	\$19.38
	3900 Hrs	\$18.06	\$18.33	\$18.70		\$19.07	\$19.45	\$20.58
	% Inc	crease	0.51%	1.02%		1.01%	1.00%	0.99%
	Start	\$19.91	\$20.01	\$20.22		\$20.42	\$20.62	\$20.83
Rehab Assistant	1950 Hrs	\$20.43	\$20.58	\$20.79		\$21.00	\$21.21	\$21.42
	3900 Hrs	\$21.38	\$21.49	\$21.71		\$21.93	\$22.15	\$22.37
	% Increase		1.51%	2.00%		1.96%	2.03%	0.63%
Cook	Start	\$18.45	\$18.73	\$19.10		\$19.47	\$19.87	\$20.00
	1950 Hrs	\$19.17	\$19.46	\$19.85		\$20.24	\$20.65	\$20.78
Dietary /	% Inc	crease	2.00%	2.02%		1.98%	2.00%	2.02%
Housekeeping / Laundry		\$15.53	\$15.84	\$16.16		\$16.48	\$16.81	\$17.15
lonitor	% Inc	crease	1.49%	2.51%		2.03%	2.98%	2.61%
Janitor		\$16.11	\$16.35	\$16.76		\$17.10	\$17.61	\$18.07

RIDGEVIEW LODGE WAGE SCHEDULE

Classification	Hours	Current Rate	Dec 1, 2017	Dec 1, 2018	Dec 1, 2019	Dec 1, 2020	Dec 1, 2021
	% Incr	ease	0.74%	0.50%	0.26%	0.00%	0.00%
RN	Start	\$35.88	\$36.15	\$36.33	\$36.42	\$36.42	\$36.42
KIN	1950 Hrs	\$37.44	\$37.72	\$37.91	\$38.01	\$38.01	\$38.01
	3900 Hrs	\$38.06	\$38.34	\$38.53	\$38.63	\$38.63	\$38.63
	% Incr	ease	1.02%	1.22%	1.03%	0.98%	1.84%
LPN	Start	\$26.18	\$26.45	\$26.77	\$27.05	\$27.32	\$27.82
LPN	1950 Hrs	\$26.81	\$27.08	\$27.41	\$27.69	\$27.96	\$28.47
	3900 Hrs	\$27.58	\$27.86	\$28.20	\$28.49	\$28.77	\$29.30
	% Incr	ease	0.98%	2.04%	2.00%	1.28%	2.71%
	Start	\$18.32	\$18.50	\$18.88	\$19.26	\$19.51	\$20.04
Care Aide		\$18.69					
	1950 Hrs	\$19.00	\$19.19	\$19.58	\$19.97	\$20.23	\$20.78
	3900 Hrs	\$19.39	\$19.58	\$19.98	\$20.38	\$20.64	\$21.20
	% Increase		0.98%	1.28%	1.01%	1.25%	1.48%
Recreation	Start	\$18.32	\$18.50	\$18.74	\$18.93	\$19.17	\$19.45
Aide / Adult		\$18.69					
Day Care	1950 Hrs	\$19.00	\$19.19	\$19.44	\$19.64	\$19.89	\$20.18
	3900 Hrs	\$19.39	\$19.58	\$19.83	\$20.03	\$20.28	\$20.58
Rehab	% Incr	ease	10.83%	1.02%	1.01%	1.00%	0.99%
Assistant		\$19.39	\$21.49	\$21.71	\$21.93	\$22.15	\$22.37
	% Incr	ease	1.01%	2.01%	1.97%	2.03%	3.43%
Cook	Start	\$17.78	\$17.96	\$18.32	\$18.68	\$19.06	\$19.71
COOK		\$18.42					
	1950 Hrs	\$18.74	\$18.93	\$19.31	\$19.69	\$20.09	\$20.78
Dietary /	% Incr	ease	1.01%	1.00%	1.98%	2.00%	2.02%
Housekeeping / Laundry		\$15.84	\$16.00	\$16.16	\$16.48	\$16.81	\$17.15
Janitor	% Incr	ease	0.99%	1.27%	0.97%	0.00%	2.38%
Janiloi		\$17.09	\$17.26	\$17.48	\$17.65	\$17.65	\$18.07

EOE March 5, 2020

Mariposa

Classification	Hours	Current Rate	01-May- 20	01-Dec-21
Care Aide				
	Start	\$19.68	\$20.35	\$ 20.83
	1950	\$20.16	\$20.80	\$ 21.28
	3900	\$ 20.66	\$21.15	\$ 21.56

Recreation (R)	Hours	Current	May 1, 2020	Dec 1, 2021
	Start	\$	\$	\$
		17.53	19.17	20.83
	1950	\$	\$	\$
		17.96	19.89	21.28
	3900	\$	\$	\$
		19.07	20.28	21.56

Ridgeview

Care Aide (R)	Hours	Current	May 1, 2020	Dec 1, 2021
	Start	\$19.68	\$20.35	\$ 20.83
	1950	\$20.16	\$20.80	\$ 21.28
	3900	\$ 20.66	\$21.15	\$ 21.56

Recreation (R)	Hours	Current	May 1, 2020	Dec 1, 2021
	Start	\$	\$	\$ 20.83
		18.93	19.17	Ì
	1950	\$	\$	\$ 21.28
		19.64	19.89	
	3900	\$	\$	\$ 21.56
		20.03	20.28	

GLENMORE LODGE WAGE SCHEDULE

		Current		Dec 1,	Dec 1,	
Classification	Hours	Rate	Date of Ratification	2020	2021	
RN						
(M)	Start	\$ 35.56	\$ 35.71	\$ 36.42	\$ 37.16	
	1950	\$ 35.92	\$ 36.03	\$ 36.75	\$ 37.50	
	3900	\$ 36.27	\$ 37.13	\$ 37.87	\$ 38.63	
LPN						
(M)	Start	\$ 25.83	\$ 26.73	\$ 26.99	\$ 27.57	
	1950	\$ 26.18	\$ 27.30	\$ 27.57	\$ 28.17	
	3900	\$ 26.53	\$ 28.40	\$ 28.68	\$ 29.30	
Care Aide						
(R)	Start	\$ 18.82	\$ 20.00	\$ 20.35	\$ 20.83	
	1950	\$ 19.07	\$ 20.50	\$ 20.80	\$ 21.28	
	3900	\$ 19.32	\$ 20.70	\$ 21.15	\$ 21.56	
Recreation						
(R)	Start	\$ 18.71	\$ 18.93	\$ 19.17	\$ 20.83	Match Care Aides
	1950	\$ 18.96	\$ 19.64	\$ 19.89	\$ 21.28	
	3900	\$ 19.21	\$ 20.03	\$ 20.28	\$ 21.56	
Rehab						
(M)	Start	\$ 19.70	\$ 20.41	\$ 20.61	\$ 20.81	
	1950	\$ 19.95	\$ 20.95	\$ 21.16	\$ 21.37	
	3900	\$ 20.20	\$ 21.94	\$ 22.15	\$ 22.37	
Cook						
(R)	Start	\$ 18.04	\$ 18.68	\$ 19.06	\$ 19.71	
	1950	\$ 18.29	\$ 19.69	\$ 20.09	\$ 20.78	
Housekeepin						
g	Start	\$ 14.95	\$ 16.48	\$ 16.81	\$ 17.15	
Dietary	1950	\$ 15.20	\$ 16.48	\$ 16.81	\$ 17.15	
Laundry						1
Housekeepin						
g	Start	\$ 14.95	\$ 16.48	\$ 16.81	\$ 17.15	
Dietary						
Laundry						
Janitor				and all the state of the state of		1
(New)	Start	\$ 17.52	\$ 18.03	\$ 18.21	\$ 18.39	Red Circle

LAKEVIEW LODGE WAGE SCHEDULE

Dec 1,

Dec 1,

Current

Classification	Hours	R	late	Date of	Ratification		2020		2021	
RN (M)	1104110		10160	500001	Tta cirioa ciori	_	2020			
()	Start	\$	36.09	\$	36.09	\$	36.42	\$	37.16	
	1950	-	36.90	\$	36.90	\$	36.90	\$	37.50	
	3900	-		\$	37.12	\$	37.86	\$	38.63	
LPN								-		
(M)	Start	\$	26.40	\$	26.73	\$	27.00	\$	27.57	
	1950	\$	27.10	\$	27.30	\$	27.57	\$	28.17	
	3900			\$	28.40	\$	28.68	\$	29.30	
Care Aide			***************************************							
(R)	Start	\$	19.29	\$	20.00	\$	20.35	\$	20.83	
	1950	\$	19.72	\$	20.50	\$	20.80	\$	21.28	
	3900			\$	20.70	\$	21.15	\$	21.56	
Recreation										
(R)	Start	\$	19.29	\$	19.29	\$	19.29	\$	20.83	M
	1950	\$	19.72	\$	19.71	\$	19.89	\$	21.28	
	3900			\$	20.04	\$	20.29	\$	21.56	
Rehab										
(M)	Start	\$	19.29	\$	20.41	\$	20.61	\$	20.81	
	1950	\$	19.71	\$	20.95	\$	21.16	\$	21.37	
	3900			\$	21.93	\$	22.15	\$	22.37	
Cook										
(R)	Start	\$	18.54	\$	18.68	\$	19.06	\$	19.71	
	1950	\$	18.91	\$	19.69	\$	20.09	\$	20.78	
Housekeepin										
g	Start	\$	15.47	\$	16.49	\$	16.81	\$	17.15	
Dietary										
Laundry										
Janitor										
(New)	Start	\$	17.77	\$	18.36	\$	18.45	\$	18.54	R

Match Care Aides

Red Circle

NICOLA LODGE WAGE SCHEDULE

		Current	Date of	Dec 1,	Dec 1.	
Classification	Hours	Rate	Ratification	2020	2021	
RN						1
(M)	Start	\$ 37.68	\$ 37.68	\$ 38.01	\$ 38.63	
	1950					1
	3900					
LPN]
(M)	Start	\$ 27.46	\$ 27.46	\$ 27.46	\$ 27.57	
	1950	\$ 28.25	\$ 28.25	\$ 28.25	\$ 28.25	
	3900			\$ 28.68	\$ 29.30	1
Care Aide						1
(R)	Start	\$ 19.62	\$ 20.00	\$ 20.35	\$ 20.83	
	1950	\$ 20.22	\$ 20.50	\$ 20.80	\$ 21.28	
	3900		\$ 20.70	\$ 21.15	\$ 21.56	
Recreation						
(R)	Start	\$ 19.62	\$ 19.62	\$ 19.62	\$ 20.83	Match Car
	1950	\$ 20.22	\$ 20.22	\$ 20.28	\$ 21.28	
	3900				\$ 21.56	
Rehab						1
(M)	Start	\$ 20.66	\$ 20.66	\$ 22.15	\$ 22.37	
	1950	\$ 21.38	\$ 21.38	\$ 22.15	\$ 22.37	
	3900					
Cook						1
(R)	Start	20.78	\$ 20.78	\$ 20.88	\$ 20.98	Red Circle
	1950	21.4	\$ 21.40	\$ 21.51	\$ 21.61	
Housekeeping						1
Dietary	Start	\$ 15.88	\$ 15.88	\$ 16.81	\$ 17.15	
Laundry						
(R&M)						
Janitor						1
(New)	Start	18.13	\$ 18.13	\$ 18.22	\$ 18.31	Red Circle
	1950					
Rec Therapsist	Start	25.71	25.71	25.96	26.23	

MEMORANDUM OF UNDERSTANDING #1 Between

Sienna Inc.

Mariposa Gardens Care Community

& Ridgeview Lodge

And

Hospital Employees' Union

Re: Exclusions

As exceptions to Clause 2.02, the General Manager, Director of Care, Office and Clerical, Maintenance, Food & Nutrition Coordinator, Tenant Services Coordinator, and Recreation Coordinator will be excluded from the bargaining unit.

MEMORANDUM OF UNDERSTANDING #2 Between

Sienna Inc. Mariposa Gardens Care Community & Ridgeview Lodge

<u>And</u>

Hospital Employees' Union

Re: Site Specific

Stewards, Labour Management, and Occupational Health

As Mariposa Gardens and Ridgeview Lodge is separated by worksite and distance, it is necessary to maintain a site specific agreements in relation to the internal recognition of the Union and Legislative processes, therefore each site will maintain site specific:

- Shop Stewards
- Labour Management committee and meetings
- Step 3 grievance committee and meetings
- Occupational Health and Safety Committee and meetings

Seniority

The Employer shall create one combined seniority list for all employees for both Mariposa Gardens and Ridgeview Lodge.

The Employer shall also maintain site specific seniority lists which will be considered an employees' home site. The Employer will post the site specific seniority list pursuant to Article 12.04.

All seniority from both sides will form the seniority of an employee provided it does not exceed the hours of a full-time employee.

Job Vacancies

Vacancies and newly created positions shall be posted pursuant to Article 11 at both sites simultaneously, if possible, and all members will have the right to apply in writing. In cases where an employee is applying for a posting / position that is not located at their Home site they must provide written notice to the scheduler at the Sister site with the following information:

- First and last name;
- Date;
- Location of the posting; and
- Job posting number.

Employees at the home site shall have first rights to apply for a posting / position. Only after all the qualified applicants at the home site have been considered and the posting / position has been left unfilled shall the applicants from their sister site be considered prior to the posting / position being filled externally. This shall not limit the Employer's ability to advertise the posting / position externally prior to filling the role.

Once you are successful in the bidding process the new site will become your home site.

All other provisions of the Collective Agreement shall apply.

Bumping Rights

Should an employee find themselves in a position to access bumping rights pursuant to Article 17.03 of the collective agreement, all options available at the home site that they are qualified to perform without the need of additional education or training, must be exhausted prior to any consideration at the sister site.

Once all options are exhausted, an employee can elect, but is not required, to bump at the sister site. If they elect that option they will be required to bump the most junior position for which they process the required qualifications and that is comparable in hours and wage rates.

Comparable positions are those that are within 0.2 of an FTE and within 5% of the employees current wage rate.

Once a bump process is completed that site will be the employees' home site.

Casual List

The Employer shall maintain site specific casual lists pursuant to Article 42.05. All casual employees' from the site where the vacancy has occurred will have first rights to fill said vacancy.

Employees' from the sister site may, in writing, express the desire to be considered for the vacancy once all home site casuals have been given the opportunity, and prior to the employer offering overtime.

Each employee has the right to determine which site they would like to have as their home site, provided they have performed work at said site within the last calendar year or have made a permanent move. The Employer shall provide orientation. Employees' shall have the right to change their home site designation no more than once a year, unless mutually agreed otherwise.

Overtime Hours

Ridgeview Lodge employees will continue to accrue vacation and sick entitlements on overtime hours as currently calculated until the end of the term of this agreement. Upon ratification, seniority shall not be accumulated on overtime hours.

Maintaining Full-Time Anomalies

No employee who is considered to be full-time at the date of ratification shall have their status adjusted and shall maintain full-time status for the purpose and application of the provisions of the collective agreement.

The maintaining of full-time status shall not obligate the Employer to pay overtime in the continuation of current hours.

All extended hour agreements currently in effect (10 or 12 hours) shall remain until an operational requirement dictates the employer's right to direct the workforce at which time new agreements shall be negotiated between the parties.

EOE March 5, 2020

Memorandum of Settlement

Between

MARIPOSA GARDENS CARE COMMUNITY, RIDGEVIEW LODGE CARE COMMUNITY, LAKEVIEW LODGE CARE COMMUNITY, GLENMORE LODGE CARE COMMUNITY, NICOLA LODGE CARE COMMUNITY

(Hereinafter called the Employer)

And

HOSPITAL EMPLOYEES' UNION

(Hereinafter called the Union)

The parties agree to the attached provisions as the terms of the Memorandum of Settlement for the inclusion of Glenmore, Lakeview, and Nicola Lodge into the current Mariposa Ridgeview collective agreement, subject only to ratification of the respective parties principles. The date of implementation date shall be upon ratification by the Employer. Except as otherwise provided, the inclusion into the Collective Agreement will be effective on the date of Employer ratification. The parties also hereby agree to the terms of this Memorandum and agree to recommend ratification to their respective principles

Dated Burnaby, British Columbia on the 5th day of March, 2020.

Dicolu

For the Employer

66

EOE March 5, 2020

1. Article 15 - Premiums - 15.02 - In Charge Premium

Glenmore / Lakeview / Nicola

- Nicola Effective April 1, 2020 -\$.50 per hour worked
- Nicola Effective November 1, 2020 \$1.00 per hour worked
- Nicola / Glenmore / Lakeview Effective April 1, 2021 \$1.50 per hour worked.

2. Article 15 Premiums

Align all night shift premiums to Nicola premium \$1.00 effective the end of the first pay period in January 2021.

3. Article 25- Statutory Holidays - 25.03

Effective - May 1, 2020

4. Article 26 Vacations - 26.01 -

Minola Ledge

Glenmore and Lakeview employees vacation entitlement of 8% at five years and 10% at ten years effective January 1, 2021 to be taken in the 2022 vacation year.

Vacation protocols as outlined in the current collective agreement for Mariposa to apply to Glenmore and Lakeview, employees effective for the 2021 vacation year.

Nicola Lodge

Article 29 – Sick Leave

Glenmore/Lakeview / Nicola

Current 2.3%

- May 1, 2020 2.8%

January 1, 2021 3.45%

Glenmore / Lakeview / Nicola employees are capped at one hundred and five (105) hours.

6. Article 35 - Occupational Health and Safety - 35.06 Work Safe BC

05/01/2020 - 30 weeks 01/01/2021 - 52 weeks 01/01/2022 - 104 weeks

7. Article 36 - Health Care Plans - Eye Glasses

Align all vision entitlements to Glenmore entitlement – Effective April 1, 2020

EOE March 5, 2020

8. Article 36 - Health Care Plans - Paramedicals

Align all paramedical entitlements to Lakeview entitlement – Effective December 1, 2021.

9. Article 45 - RRSP

The Employer to implement a matching (non-mandatory) RRSP program equal to the current Mariposa/Ridgeview program to take effect at the end of the first pay period in January 2021.

10. Wages - See Appendix A

11. Retro

All Employees employed at Glenmore / Lakeview as of the date of ratification will be paid retro based on 1.5% of their current wage rate for all hours worked since the Employer was provided notice of bargaining (Glenmore – January 24, 2019 / Lakeview – March 7, 2019).

Letter of Understanding Between

MARIPOSA GARDENS CARE COMMUNITY, RIDGEVIEW LODGE CARE
COMMUNITY, LAKEVIEW LODGE CARE COMMUNITY, GLENMORE LODGE CARE
COMMUNITY, NICOLA LODGE CARE COMMUNITY
(Hereinafter called the Employer)

And

HOSPITAL EMPLOYEES' UNION

(Hereinafter called the Union)

WITHOUT PREJUDICE OR PRECEDENT

Re: Amend Article 36 – Health and Welfare Plans (all Communities)

Prescription Drugs – Reimbursement for prescribed drugs covered by the plan, will be based on the lowest cost interchangeable drug, unless there is a documented adverse reaction to the drug or where the employee's doctor stipulates in writing that there are other medical reasons why the lowest cost interchangeable drug cannot be prescribed.

Janine Brooker, HEU Representative

Date:

Date: March 5 2020

Jeffery Wood, Employer

Letter of Understanding Between

MARIPOSA GARDENS CARE COMMUNITY, RIDGEVIEW LODGE CARE
COMMUNITY, LAKEVIEW LODGE CARE COMMUNITY, GLENMORE LODGE CARE
COMMUNITY, NICOLA LODGE CARE COMMUNITY
(Hereinafter called the Employer)

And

HOSPITAL EMPLOYEES' UNION

(Hereinafter called the Union)

WITHOUT PREJUDICE OR PRECEDENT

Re: Positions Outside the Bargaining Unit (all Communities)

An employee may substitute temporarily in a position outside the bargaining unit for up to fifteen (15) months from the date of the assignment and continue to accrue their seniority based on bargaining unit FTE. Bargaining unit employees shall be given the first opportunity to fill the resulting vacancy.

The employee shall have the right to return to their bargaining unit position prior to the expiry of the fifteen (15) month period by giving the Employer six (6) weeks' notice.

Where an employee is backfilling outside of the bargaining unit for purposes of pregnancy and/or parental leave, the period of time will be extended up to nineteen (19) months from the date of the assignment. When the employee returns to the bargaining unit, all other employee(s) shall revert to their previous positions.

Janine Brooker, HEU Representative

Jeffery Wood, Employer

Date: Warch 5, 2020

Date: March 5, 2020

Letter of Understanding Between

MARIPOSA GARDENS CARE COMMUNITY, RIDGEVIEW LODGE CARE
COMMUNITY, LAKEVIEW LODGE CARE COMMUNITY, GLENMORE LODGE CARE
COMMUNITY, NICOLA LODGE CARE COMMUNITY
(Hereinafter called the Employer)

And

HOSPITAL EMPLOYEES' UNION

(Hereinafter called the Union)

WITHOUT PREJUDICE OR PRECEDENT

Re: Scheduling Incentives (all Communities)

The parties agree to meet at the request of either party within fifteen (15) days to discuss scheduling and/or other alternatives to maximize employee engagement.

All alternative arrangements must be agreed to by both parties and are done so on a without prejudice basis. There is no obligation for either party to agree to these alternatives but the intent is to find mutually agreeable solutions to scheduling during the applicable time frame.

Janine Brooker, HEU Representative

Date: March 5, 2026

Date: March 5, 2026

Date: March 5, 2026

Letter of Understanding Between

MARIPOSA GARDENS CARE COMMUNITY, RIDGEVIEW LODGE CARE COMMUNITY, LAKEVIEW LODGE CARE COMMUNITY, GLENMORE LODGE CARE COMMUNITY, NICOLA LODGE CARE COMMUNITY (Hereinafter called the Employer)

And

HOSPITAL EMPLOYEES' UNION

(Hereinafter called the Union)

WITHOUT PREJUDICE OR PRECEDENT

Re: Job Postings - amend 11.01(b)

Employees are limited to four posting changes in one year (January to December). If an employee is the successful candidate for a temporary posting she/he they shall have a thirty day qualifying period to determine suitability at which time they may return to their former position. After thirty (30) days they must finish the term of the posting prior to bidding on another temporary posting subject to subsection (c).

Janine Brooker, HEU Representative

Date: March 5, 2020

Date: March 5, 2020

Date: March 5, 2020

Letter of Understanding Between

MARIPOSA GARDENS CARE COMMUNITY, RIDGEVIEW LODGE CARE COMMUNITY, LAKEVIEW LODGE CARE COMMUNITY, GLENMORE LODGE CARE COMMUNITY, NICOLA LODGE CARE COMMUNITY (Hereinafter called the Employer)

And

HOSPITAL EMPLOYEES' UNION

(Hereinafter called the Union)

WITHOUT PREJUDICE OR PRECEDENT

Re: Recognition of Previous Service (all Communities)

Recognition of Previous Experience – Care Aides / LPN's / RN's / Cooks / Rec Aides / Rehab Aides

The Employer will recognize recent related experience on the basis of one (1) annual increment for each one (1) year of service up to the maximum of the grid. Part-time service shall be recognized on the basis of nineteen hundred and fifty (1950) hours paid in previous employment equals one (1) year of service. It shall be the responsibility of a newly hired employee to make a claim of recent and related experience within the probationary period in order to be considered for a salary increment. If she/he fails to make a claim in the specified time-period or fails to provide reasonable proof of recent related experience acceptable to the Employer, she/he shall not be entitled to recognition.

Any current Employee hired within the last 365 days from the date of this settlement shall have a period of ninety (90) days from this agreement to make a claim of recent related experience in order to be considered for a salary increment increase. There shall be no retro payments for any employee.

Janine Brooker, HEU Representative

Jeffery Wood, Employer

Date: March 5, 2020

Date: March 5, 2028

Letter of Understanding Between

MARIPOSA GARDENS CARE COMMUNITY, RIDGEVIEW LODGE CARE
COMMUNITY, LAKEVIEW LODGE CARE COMMUNITY, GLENMORE LODGE CARE
COMMUNITY, NICOLA LODGE CARE COMMUNITY
(Hereinafter called the Employer)

And

HOSPITAL EMPLOYEES' UNION

(Hereinafter called the Union)

WITHOUT PREJUDICE OR PRECEDENT

Re: Positions Outside the Bargaining Unit (all Communities)

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Janine Brooker, HEU Representative

Jeffery Wood, Employer

Date: March 5, 2020

Union - Dec 1, 2017 - Nov 30, 2022	
SIGNED ON BEHALF OF THE UNION:	SIGNED ON BEHALF OF THE EMPLOYER: 1
Máire Kirwan Coordinator of Private Sector	Jeffrey Wood Vice President of Labour and Employee Relations
Janine Brooker	Dea Mantel
Negotiator	Human Resources Business Partner
	Executive Director, Mariposa Gardens
	Dewold bobbl-
	JENNA HODAK . Executive Director, Ridgeview Lodge
Bargaining Committee Member Mariposa Gardens:	s Ridgeview Lodge:
Maf	
Dawn Doreen Hale	Christina Ziesmann
Robin Hopkins	Deanna Newberry
Sarbutt	Tianna Graham
Tammy Garbutt Aug 23, 2019 DATE SIGNED	DATE SIGNED