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## FACILITIES SUBSECTOR COLLECTIVE AGREEMENT BENCHMARK

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**Job Family:** Food Services

**Class Series:** Food Service Workers

**Grid:** 10

**Class Title:** Food Service Worker II (Supervisor)

### **I. Level Definition**

Positions at this level are in charge of a designated shift within a food service operation and perform related food service worker duties as required.

### **II. Typical Duties**

- (1) Is in charge of a designated shift within a food service operation by scheduling and co-ordinating work assignments, providing related training and orientation and overseeing the operation of the unit during the shift.
- (2) Performs food service worker duties such as portioning and serving meals, washing dishes, pots and pans and receiving cash and/or meal tickets for items purchased.
- (3) Performs other related duties as assigned.

### **III. Qualifications**

#### **(1) Education, Training and Experience**

Grade 10 plus one year's recent, related experience or an equivalent combination of education, training and experience.

#### **(2) Skills and Abilities**

- (i) Ability to communicate effectively both verbally and in writing.
- (ii) Ability to deal with others effectively.
- (iii) Physical ability to carry out the duties of the position.
- (iv) Ability to organize work.
- (v) Ability to operate related equipment.

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## FACILITIES SUBSECTOR COLLECTIVE AGREEMENT BENCHMARK

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**Job Family:** Food Services

**Class Series:** Food Service Workers

**Grid:** 8

**Class Title:** Food Service Worker II (Supervisor)

### **I. Level Definition**

Positions at this level are in charge of a designated shift within a food service operation and perform related food service worker duties as required.

### **II. Typical Duties**

- (1) Is in charge of a designated shift within a food service operation by scheduling and co-ordinating work assignments, providing related training and orientation and overseeing the operation of the unit during the shift.
- (2) Performs food service worker duties such as portioning and serving meals, washing dishes, pots and pans and receiving cash and/or meal tickets for items purchased.
- (3) Performs other related duties as assigned.

### **III. Qualifications**

#### **(1) Education, Training and Experience**

Grade 10 plus one year's recent, related experience or an equivalent combination of education, training and experience.

#### **(2) Skills and Abilities**

- (i) Ability to communicate effectively both verbally and in writing.
- (ii) Ability to deal with others effectively.
- (iii) Physical ability to carry out the duties of the position.
- (iv) Ability to organize work.
- (v) Ability to operate related equipment.