



An employer who fails to comply with the Occupational Health & Safety Regulation or Board orders or directions is subject to sanctions as prescribed in the Workers Compensation Act.

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Date of Issue	Number	Number of Orders	Employer	Location	Classification Unit Number	Activity Time Recorded*	Travel Time Recorded*
2009/04/08	2009140060032	5	814819	150	764014	6.00	1.00

*The Time Recorded reflects only that time which has been charged to this inspection up until the document was printed for delivery. Subsequent time may be added for additional activity related to this inspection.

Number of Workers	Project Number	Site Visit Date	Lab Samples Taken	Direct Readings	Results Presented	Sampling Inspection(s)
51 - 100		2009/03/17	N	N	N	

Head Office	Job Site
COMPASS GROUP CANADA LTD 1907 OXFORD STREET E PO BOX 5644 STN B LONDON ON N6A5M9	#69327-NANAIMO REGIONAL GENERAL HOSPITAL 1200 DUFFERIN CRES NANAIMO BC

Portion Inspected	Jobsite
Violations	REFER TO ORDERS ON FOLLOWING PAGE(S)

Employer Representative Name	Accompanied by Employer Representative
Greg Yacoboski	Greg Yacoboski
Employer Representative Position	Accompanied by Worker Representative
Manager	Susan Hepburn/ Kathy/ Sky
Phone Number	Organization
(250) 754-2141	HEU
Signature	Officer of the Board / Signature Kossey, Karren

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Delivery Method: Email
As discussed



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Regulation(s) Referenced in Inspection Text

OHS3.14

Employer Representative	Officer of the Board
Greg Yacoboski	Kossey, Karren

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Inspection Text

This site was inspected as follow-up to previous orders and notice of compliance submitted. The following was documented:

- 1) Johnson Wax Non-acid cream Cleanser Blue (abrasive tub and toilet cleaner) is reportedly being mixed with Virox by some employees. This would cause a potentially harmful chemical reaction.
- 2) Virox 5 (standard cleaning product since C. Difficile Outbreak) reportedly causing health problems including respiratory irritation, rhinitis, dermal problems, hair loss/ fatigue.
- 3) Health and safety talks only happening on one shift (day shift).
- 4) No supervisor on night shift.
- 5) 31 MSI injuries in 2008 (out of 96 workers... this number includes casuals)
- 6) Virex 256 is the normal cleaner used when not in "outbreak" status.
- 7) There are two spill kits for entire building. Only the spill kit in Crothall's is maintained. The OR spill kit is property of VIHA. The Crothall spill kit was blocked by stock at time of inspection.
- 8) 6 people have been fit-tested for respirators for spill response.
- 9) There were 5 respirators within the spill kit. 4 North and 1 3M. There was one set of 3M OV cartridges and one set of 3M OV cartridges.
- 10) Laundry must take carts 350 pounds in weight across street to satellite lab.
- 11) Supervisors not aware of what and how linens get to sat lab.
- 12) Spill clean-up drill to happen in near future.
- 13) Formalin/ Chemo/ Virox are typical chemicals that will be cleaned up.
- 14) Hazard report is not being used by workers.
- 15) Hazard report form is located on wall outside main office in area accessible by all workers.
- 16) Crothall inspects it's own site. Requisition if required to VIHA.
- 17) Issues going on with Respirators. Push back from VIHA staff that wearing respirators and other PPE causes alarm. Greg has had reports of this and dealt with them.
- 18) Hazard report forms during initial inspection were found mounted on wall in main area for all workers to fill-out. Workers were aware of the location of the forms, however no forms had been filled out as of yet.
- 19) Accident investigation completed for chemical splash was completed by Greg Yacoboski with no input from OH&S and no clear investigation as to why the incident occurred other than "failure to use PPE" and "failure to follow procedures" checked off. Inadequate in this officers opinion.
- 20) WHMIS "review" training was completed with 85 staff between September 15th and November 26th, 2008. This was one-on-one training with Greg with no indication of what topics were covered other than MSDS information.

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There seems to be no clear means of knowing if workers are comprehending the education and training provided (competency based training).

Due to time limitations, a second inspection was completed on April 8th with OHO's Karren Kossey and Brian Herten to look at current procedures being done by staff within NRGH. The following items were addressed:

- 1) Observe diluting Virox by worker
- 2) Labelling WHMIS containers
- 3) Cleaning procedure with Virox how is it done
- 4) Using toilet/ tub cleaner - what is used to wipe it with
- 5) Worker and Supervisor education and training with respect to Occupational Health and Safety requirements.
- 6) WHMIS training for night shift workers
- 7) Other PPE provided for cleaning

Findings during this inspection include:

- 1) Greg has purchased automatic dispensing units for Virox.
- 2) Three hazard report forms filled out since last inspection. All have been investigated and preventative steps put into action. The incident investigation report form is "ticky-box" format with little to no space to write in finding of investigation. Root causes of investigations are not being questioned. Investigations are not being conducted with worker representative present (not to confuse with person who had the incident). Supervisor has not been educated on health and safety. Workers have not been provided on incident investigations other than through union. Incident investigations are currently being completed on all incidents rather than just on medical aids and LTA.
- 3) First aid attendants are now listed on main door with signage as to whether or not they are on duty or off duty. How to get ahold of a first aid attendant is also posted on this sign.
- 4) Another 6 people have signed up for first aid training to be a FAA.
- 5) Spill response kit has clear access. There have been two sessions of training around the kit. The spill team has been fit tested (12 people).
- 6) They are still sharing respirators. Thorough cleaning of respirators is required if this is to continue.
- 7) Formalin/ chemo and Virox are the main types of spill response.
- 8) Small laundry carts going to satellite lab are now being used and workers are taking multiple trips. No longer are the large carts acceptable to be pushing across the street.
- 9) One worker on 3rd floor reported sneezing alot when diluting Virox.
- 10) Goggles on 3rd could not be found.
- 11) Ventilation within the janitorial rooms on each floor is poor at best

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for duties being carried out there.

12) There are no eyewash bottles on carts. There is no plumbed eyewash on the floors.

13) Virox buckets are labelled.

14) Worker was observed wearing goggles (did not seal) and latex gloves while diluting Virox 5. Only gloves found on the floor (5 and 3) were non-powdered latex "medical examination" gloves. These are not chemical gloves.

15) Night shift workers have been whmis trained.

(OHS3.14) In this section and in sections 3.15 to 3.21:

"first aid" means

(a) in cases in which a person will need medical treatment, treatment for the purpose of preserving life and minimizing the consequences of injury until medical treatment is obtained, and

(b) treatment of minor injuries that would otherwise receive no medical treatment or that do not need medical treatment;

"first aid attendant" means a person who holds a valid first aid certificate issued by the Board or by a person recognized by the Board and who is designated as a first aid attendant by the employer;

"injured worker" means a worker who suffers an injury during work;

"injury" includes an occupational disease or illness;

"medical certificate" means a report in a form acceptable to the Board from a physician registered under the Medical Practitioners Act as to a person's fitness to perform the functions of a first aid attendant.

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Order No.	1	Decision	L	WCB Reference	WCA174.(1)
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Incident/ Accident investigations conducted at this facility are not being carried out with any worker representation. All investigations are conducted with management and given to OH&S committee to review after the fact.

Please provide copies of all incident investigations to Worksafe BC at:
 c/o Karren Kossey or Holger Heitland
 Fax: 250-751-8046

This is in contravention of the Workers Compensation Act Section 174 (1).

An investigation required under Workers Compensation Act Part 3 Division 10 must be carried out by persons knowledgeable about the type of work involved and, if they are reasonably available, with the participation of the employer or a representative of the employer and a worker representative.

Order No.	2	Decision	L	WCB Reference	WCA135.(1)
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Currently there are four members on the Occupational Health and Safety committee at this site. Two management and two union members. There has been no occupational health and safety training provided to this committee as of yet and one of the managers who has been in her position for roughly 10 months has never been educated on health and safety.

Each member of a joint committee is entitled to an annual educational leave totalling 8 hours, or a longer period if prescribed by regulation, for the purposes of attending occupational health and safety training courses conducted by or with the approval of the Board.

Order No.	3	Decision	L	WCB Reference	OHS8.8
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At NRGH, the cleaning staff were observed demonstrating how they dilute Virox 5 within their janitor rooms on 5th floor and 3rd floor. It was observed that goggles did not seal on one worker and could not be found

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for another worker and latex gloves were being worn rather than chemical gloves.

As well, boots are not provided for cleaning up of floods or plugged toilets.

This is in contravention of the Occupational Health and Safety Regulation Section 8.8.

The supervisor must ensure that appropriate personal protective equipment is:

- (a) available to workers,
- (b) properly worn when required, and
- (c) properly cleaned, inspected, maintained and stored.

Order No.	4	Decision	L	WCB Reference	OHS5.90.(1)
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This employer deals with high risk corrosive chemicals on a regular basis (Virox 5, Virex 256). There are currently no portable eyewash bottles located on the cleaning carts. These bottles are the first line of defence to allow workers to get to a plumbed in eyewash station.

This is in contravention of the Occupational Health and Safety Regulation Section 5.90(1).

The employer must ensure that portable self-contained units are provided, where it is not practicable to provide a permanent water supply at transient worksites such as construction sites.

Order No.	5	Decision	L	WCB Reference	WCA187.(1)
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This employer has not investigated ongoing concerns and reports of using Virox 5 and other strong cleaning chemicals at this site. An investigation has not looked into the effectiveness of personal protective equipment used while handling this product, the ventilation provided where chemicals are being diluted and used, nor has it investigated or surveyed other workers who use these products for signs and symptoms of concern.

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The board may make orders for the carrying out of any matter or thing regulated, controlled or required by the Workers Compensation Act Part 3 or the regulations, and may require that the order be carried out immediately or within the time specified in the order.

This employer, along with a worker representative is directed to conduct a worker survey as well as a full investigation into concerns around the use of Virox 5, respiratory issues, dermal issues, personal protective equipment used and provided as well as ventilation.

This is to be completed and provided to this officer by April 27th, 2009.

Karren Kossey
 4980 Wills Road
 Nanaimo, BC
 V9T 6C6

or

karren.kossey@worksafebc.com

or

fax: 250-751-8046

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